

173-14-08

**Content of orientation; approval of orientation sites.**

- (A) The purpose of the orientation required under paragraph (A)(3)(b) of rule 173-14-04 of the Administrative Code is to acquaint candidates for certification as ombudsman specialist or ombudsman program director with the day-to-day operation of long-term care providers. The candidate shall observe and receive instruction in basic nursing care or personal care services and the provider's operation and procedures. The observation and instruction shall be conducted in a manner consistent with the respect and privacy requirements set forth in division (A) of section 3721.13 of the Revised Code.
- (B) No long-term care provider shall serve as an ombudsman orientation site unless approved by the SLTCO.
- (C) The regional ombudsman program director, on behalf of the staff of the regional program and the staff of the state program, shall submit requests for the approval of an ombudsman orientation site to the SLTCO. The SLTCO shall approve orientation sites as soon as practicable.

No site shall be approved as an orientation site unless the site:

- (1) Has been licensed in accordance with all applicable state laws;
- (2) Is in substantial compliance with any applicable state or federal laws;
- (3) Has agreed to serve as an ombudsman orientation site; and,
- (4) Has agreed to provide an orientation satisfactory to the SLTCO.

Five Year Review (FYR) Dates: 05/01/2015 and 05/01/2020

CERTIFIED ELECTRONICALLY

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Certification

05/01/2015

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Date

Promulgated Under: 119.03  
Statutory Authority: 173.01, 173.02, 173.21; Sections 305(a)(1)(C) and 712(a)(5)(D) of the Older Americans Act of 1965, 79 Stat. 210, 42 U.S.C. 3001, as amended in 2006; 45 C.F.R. 1321.11 (October 1, 2014 edition).  
Rule Amplifies: 173.21; Section 712 of the Older Americans Act of 1965, 79 Stat. 210, 42 U.S.C. 3001, as amended in 2006.  
Prior Effective Dates: 06/15/1991, 12/27/2001, 12/28/2006