

173-14-08

**Content of orientation; approval of orientation sites.**

- (A) The ~~purpose of the twenty-clock-hour orientation required under paragraph (A)(3)(b) of in rule 173-14-04 of the Administrative Code is to acquaint~~ acquaints candidates for certification as ombudsman specialist or ombudsman program director with the day-to-day operation of long-term care providers. The SLTCO shall approve orientation sites as soon as practicable. The candidate shall observe and receive instruction in basic nursing care or personal care services and the provider's operation and procedures. The observation and instruction shall be conducted in a manner consistent with the respect and privacy requirements ~~set forth~~ established in division (A) of section 3721.13 of the Revised Code.
- (B) No long-term care provider shall serve as an ombudsman orientation site unless approved by the SLTCO.
- (C) The regional ombudsman program director, on behalf of the staff of the regional program and the staff of the state ~~program office~~, shall submit requests for the approval of an ombudsman orientation site to the SLTCO. ~~The SLTCO shall approve orientation sites as soon as practicable.~~ No site shall be approved as an orientation site unless the site:
- ~~No site shall be approved as an orientation site unless the site:~~
- (1) Has been licensed ~~and certified in accordance with~~ according to all applicable state laws;
  - (2) Is in substantial compliance with any applicable state or federal laws;
  - (3) Has agreed to serve as an ombudsman orientation site; and,
  - (4) Has agreed to provide an orientation satisfactory to the SLTCO.

Effective:

Five Year Review (FYR) Dates: 1/30/2018

---

Certification

---

Date

Promulgated Under: 119.03  
Statutory Authority: 173.01, 173.02, 173.21; 42 U.S.C. 3025(a)(1)(C),  
3058g(a)(5)(D); 45 C.F.R. 1321.11, 1324.11(e),  
1324.13(b)(1), 1324.15(b), (k)(4)  
Rule Amplifies: 173.21; 42 U.S.C. 3058g; 45 C.F.R. 1321.11,  
1324.11(e), 1324.13(c)(2), 1324.15(c), (k)(4)  
Prior Effective Dates: 06/15/1991, 12/27/2001, 12/28/2006