173-14-08 Content of orientation; Orientation: content, approval of orientation sites.

- (A) The twenty-clock-hour twenty-hour orientation required—in rule 173-14-04 of the Administrative Code acquaints candidates for certification as ombudsman specialist or ombudsman program director with the day-to-day operation of long-term care providers. The SLTCO shall approve orientation sites as soon as practicable. The candidate shall observe and receive instruction in basic nursing care or personal care services and the provider's operation and procedures at an SLTCO-approved site. The observation and instruction shall be conducted in a manner that is consistent with the respect and privacy requirements established in division (A) of section 3721.13 of the Revised Code.
- (B) No long-term care provider shall-may serve as an ombudsman orientation site unless approved by the SLTCO.
- (C) The regional ombudsman program director, on behalf of the staff of the regional program and the staff of the state office, shall submit requests for the request approval of an ombudsman orientation site to-from the SLTCO. No site shall be qualifies as an approved as an orientation site unless the site meets the following qualifications:
  - (1) The site Has been is licensed and certified according to all applicable state laws:
  - (2) The site Is in substantial compliance with any applicable state or federal laws.
  - (3) The site Has agreed agrees to serve as an ombudsman orientation site; and,
  - (4) The site Has agreed agrees to provide an orientation satisfactory to the SLTCO.

173-14-08

Effective:

Five Year Review (FYR) Dates: 11/16/2023

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Certification

Date

Promulgated Under: 119.03

Statutory Authority: 121.07, 173.01, 173.02, 173.21; 42 U.S.C. 3025,

3058g; 45 C.F.R. 1321.11, 1324.11, 1324.13, 1324.15

Rule Amplifies: 173.21; 42 U.S.C. 3058g; 45 C.F.R. 1321.11, 1324.11,

1324.13, 1324.15

Prior Effective Dates: 06/15/1991, 12/27/2001, 12/28/2006, 05/01/2018