<u>173-3-06.2</u> Chore service.

- (A) "Chore service" means a service that improves, restores, or maintains a clean, sanitary, and safe living environment through the performance of tasks on the property where the consumer resides that are beyond the consumer's capability, and the removal of hazards posing a threat to the consumer's health and welfare. Examples of a chore service are:
 - (1) Heavy household cleaning: washing walls and ceilings; washing the outside of windows, washing the inside of windows that are difficult to reach; removing, cleaning, and re-hanging curtains or drapery; and, shampooing carpets or furniture;
 - (2) Simple household maintenance: replacing light bulbs; unclogging a drain; lighting and relighting a pilot light; and, replacing a furnace filter;
 - (3) Pest control;
 - (4) Disposal of garbage or recyclable materials; and,
 - (5) Seasonal maintenance: cleaning gutters and downspouts; removing snow or ice; trimming shrubs, cutting grass, and removing leaves; and installing existing storm windows.
- (B) Eligibility: A consumer is only eligible if no other person (e.g., a landlord) has a legal or contractual responsibility to perform the job.
- (C) Minimum requirements for a chore service:

(1) Safety:

- (a) The provider shall maintain a list of the chemicals or substances used for each job order. The provider shall furnish the list to the AAA upon request.
- (b) The provider shall inform the consumer and the AAA or any specific health or safety risks expected during the job and coordinate times and dates of service to ensure minimal risk of hazard to the consumer.
- (c) The provider shall comply with any applicable local codes or ordinances in the performance of each job order.
- (2) Records: For each service performed, the provider shall document the consumer's name; service date; service description, including a comparison between tasks in the job order and tasks provided, and whether the consumer of family caregiver consented to the service before it was provided; service units; name of each person in contact with the consumer; provider's signature; and consumer's signature.

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(D) Unit of service:

- (1) One unit of chore service is one hour.
- (2) The hourly rate for a unit of service is negotiable and is subject to the approval of the AAA before the service is provided.

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Rule Amplifies:

as amended in 2006; 45 C.F.R. 1321.11

173.392; Section 321 of the Older Americans Act of 1965, 79 Stat. 210, 42 U.S.C. 3001, as amended in