

173-39-02.18

**Non-medical transportation service.**

(A) "Non-medical transportation service" means a service that transports a consumer from one place to another for a non-medical purpose through the use of a provider's vehicle and driver. Examples of places to which the service may transport a consumer are a grocery store, a senior center, or a government office. (This service is different than the transportation service defined in rule 173-39-02.13 of the Administrative Code, which transports a consumer from one place to another for a non-emergency medical purpose.)

(B) Eligibility criteria: A case manager may authorize a non-medical transportation service for a consumer who is enrolled in the PASSPORT program, but only if the consumer's family, neighbors, friends, or community agencies are unwilling or not required to provide the service to the consumer free of charge.

(C) Provider requirements for the non-medical transportation service:

(1) In general:

(a) Only an agency provider or non-agency provider who is certified under rule 173-39-02 of the Administrative Code may provide the service.

(b) When providing the service, the driver shall help the consumer to safely transfer between the pick-up point and the vehicle, to safely enter and exit the vehicle, and to safely transfer between the vehicle and the destination point.

(c) Daily, the driver shall maintain a record of service that documents the following information concerning each consumer who has received the service:

(i) The consumer's name;

(ii) The consumer's pick-up point and the date and time of the pick up;

(iii) The consumer's destination point and the date and time of the drop off;

(iv) The consumer's signature; and,

(v) The driver's signature.

(2) On vehicles used for the service:

(a) The provider shall create a written plan for regularly-scheduled maintenance and inspection of each vehicle and shall document compliance with the plan. Each plan shall, at a minimum, include the following inspections:

(i) Annually, the provider shall submit each vehicle to the "Annual Vehicle Inspection" on form ODA0004 (<http://www.goldenbuckeye.com/providers/forms.html>). This inspection may only be performed by a certified mechanic, by the Ohio highway patrol safety inspection unit, or by the Ohio medical transportation board. The provider may only use a vehicle if, within the past twelve months, the inspection was conducted and the answers to all questions on form ODA0004 were "yes". Any vehicle that holds a current, valid license as an ambulette by the Ohio medical transportation board is deemed to comply with this paragraph without the need to conduct the inspection on form ODA0004;

(ii) Daily, the driver shall conduct the "Daily Wheelchair Lift Inspection" on form ODA0005 (<http://www.goldenbuckeye.com/providers/forms.html>) on each vehicle with a wheelchair lift. The driver shall only use a vehicle that is equipped with a wheelchair lift if, before providing the first service of the day, the inspection was conducted on the vehicle and the answers to all questions on form ODA0005 were "yes"; and,

(iii) Daily, the driver of each vehicle shall conduct the "Daily Vehicle Inspection" on form ODA0006 (<http://www.goldenbuckeye.com/providers/forms.html>). The driver shall only use the vehicle for the service if, before providing the first service of the day, the inspection was conducted and the answers to all questions on form ODA0006 were "yes".

(b) The provider shall possess a back-up plan for providing the service when a vehicle is unavailable.

(3) On driver qualifications:

(a) Before providing the first service as an employee of a provider, the driver shall:

(i) Hold a current, valid driver's license for at least two years, hold any driver's license endorsement that is necessary to operate the type of vehicle used for the service, and have fewer than six points issued under Chapter 4506. or 4507. of the Revised Code (or have points issued under statutes of the home state that are substantially equivalent to six points issued under Chapter 4506. or 4507. of the Revised Code if the driver is a resident of another

state);

- (ii) Obtain a signed statement from a licensed physician acting within the scope of the physician's practice that states that the driver has no medical or physical condition, including an incurable vision impairment, that may impair safe driving, passenger assistance, emergency treatment, or the health and welfare of a consumer or the general public;
  - (iii) Pass tests conducted by a hospital (or another entity that is approved by the Ohio department of health to conduct the tests) that screen blood, breath, or urine for alcohol and drug content;
  - (iv) Pass a training course in first aid and CPR offered by the American red cross, the American heart association, the national safety council, or an equivalent organization approved by ODA;
  - (v) Possess the ability to understand written and oral instructions; and,
  - (vi) Possess the ability to comply with paragraphs (C)(1)(c), (C)(2)(b)(ii), and (C)(2)(b)(iii) of this rule.
- (b) Except for a driver noted in paragraph (C)(3)(c) of this rule, each driver shall complete the following no later than six months after the effective date of this rule or no later than six months after the driver is hired by the provider, whichever occurs later:
- (i) An introductory defensive driving course sponsored or endorsed by the national safety council or the Ohio department of transportation. The driver shall also complete a four-hour refresher course every three years thereafter; and,
  - (ii) An introductory training course approved by ODA that addresses the transporting of older persons and people with disabilities. The driver shall also complete a refresher course every three years thereafter. The introductory training course and the refresher course shall include the following topics:
    - (a) Sensitivity to aging;
    - (b) Overview of diseases and functional factors commonly affecting older adults;
    - (c) Environmental considerations affecting consumers;
    - (d) Consumer assistance and transfer techniques;

(e) Management of a wheelchair, including the proper methods for securing a wheelchair;

(f) Inspection and operation of a wheelchair lift and other types of assistive equipment; and,

(g) Emergency procedures.

(c) Any driver hired before the effective date of this rule who successfully passed the required introductory courses under paragraph (C)(3)(b) of this rule no more than three years before the effective date of this rule is deemed to comply with that requirement. For example, before a driver of a mass transit system's bus provides the first service to a consumer, the driver may have already completed the introductory courses in order to qualify for the mass transit system job. This driver is only required to complete the required refresher courses every three years after the date he/she passed the introductory courses.

(d) The provider shall maintain documentation that each driver on the compliance of each driver with the driver qualifications in paragraph (C)(3) of this rule.

(D) Rates:

(1) One trip, whether a one-way trip or a round trip, constitutes one job of non-medical transportation service.

(2) The per-job rate for a service is negotiable, but is finalized by the consumer's case manager before the provision of the service. A finalized rate is renegotiable if the case manager revises the rate before the service is provided.

(3) The maximum rates allowable for a one-way trip and a round trip are listed in rule 5101:3-1-06.1 of the Administrative Code.

Effective:

R.C. 119.032 review dates:

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Certification

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Date

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Statutory Authority:	173.02, 173.391
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