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Older Americans Act nutrition program: congregate dining projects.

In every AAA-provider agreement for a congregate dining project paid, in whole or in part, with Older Americans Act funds, the AAA shall include the following requirements:

(A) General requirements:

- (1) In the AAA-provider agreement, the AAA shall include the requirements in rule 173-3-06 of the Administrative Code for every AAA-provider agreement paid, in whole or in part, with Older Americans Act funds.
- (2) In the AAA-provider agreement, the AAA shall include the requirements in rule 173-4-05 of the Administrative Code for every AAA-provider agreement for a nutrition project.
- (B) Availability: In the AAA-provider agreement, the AAA shall not prohibit the provider from offering meals in different congregate dining locations on different days rather than have every congregate dining location open for at least five days per week.
 - (1) The provider shall keep at least one congregate dining location in its nutrition project open for business to provide meals for at least one mealtime (i.e., a breakfast, lunch, or dinner) per day to consumers on five or more days per week unless the AAA obtains ODA's approval to enter into an AAA-provider agreement that allows fewer days per week.
 - (2) In the AAA-provider agreement, the AAA shall not prohibit the provider from offering meals in different congregate dining locations on different days rather than have every congregate dining location open for at least five days per week.
- (C) Carry-out meals: Older Americans Act Title III-C1 funds shall not pay, in whole or in part, for regularly-provided carry-out meals provided at congregate dining locations, but may pay for occasional carry-out meals, including meals sent home with consumers to prepare for an anticipated closing of congregate dining locations for weather-related emergencies or the COVID-19 state of emergency.

(D) Emergency closings:

(1) The provider shall give those consumers enrolled in its congregate dining project. to the extent practicable, reasonable notice before a scheduled mealtime when a congregate dining location will be closed due to weather-related emergencies, loss of power, kitchen malfunctions, natural disasters, the COVID-19 state of emergency, etc. Providers shall notify consumers by using broadcast media, by using its website, by telephone, or by any combination of the three.

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(2) To prepare for emergency closings, the provider shall distribute information to consumers on how to stock an emergency food shelf.

(E) Quality assurance:

- (1) Each year, the provider shall implement a plan to evaluate and improve the effectiveness of the project's operations and services to ensure continuous improvement. In the plan, the provider shall include a review of the existing project; modifications the provider made to respond to changing needs or interest of consumers, staff, or volunteers; and proposed improvements.
- (2) In the AAA-provider agreement, the AAA shall not prohibit a provider from using an electronic system to collect and retain the records showing compliance with the continuous-improvement requirements in this rule.

(F) Meal verification:

- (1) By one of the following two methods, the The provider shall verify that each meal for which it bills was provided: by collecting the consumer's name and date of the meal. As an attestation that the consumer received the meal, the provider may also collect a unique identifier of the consumer, including the consumer's handwritten or electronic signature, handwritten or electronic initials, fingerprint, stamp, mark, password, barcode, or swipe card.
 - (a) The provider may use an electronic system if the system does all of the following:
 - (i) Collects the consumer's name, date, and an identifier (e.g., electronic signature, fingerprint, password, swipe eard, bar code) unique to the consumer.
 - (ii) Retains the information it collects.
 - (iii) Produces reports, upon request, that the AAA can monitor for compliance.
 - (b) The provider may use a manual system if the provider documents the consumer's name, date, and handwritten signature of the consumer. If the consumer is unable to produce a handwritten signature, the consumer's handwritten initials, stamp, or mark are acceptable if the AAA authorizes such an alternative.
- (2) In the AAA-provider agreement, the AAA shall not prohibit a provider from using an electronic system to collect and retain the records this rule requires.

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C.F.R. 1321.11

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