

173-4-09

**Grocery shopping assistance service.****(A) Definitions:**

- (1) "Grocery shopping assistance service" means a service that provides transportation to and from a grocery store or grocery ordering and delivery for a consumer who needs assistance to shop for groceries. The service is only reimbursed with funds from Title III, Part B or Title III, Part E of the Older Americans Act (or any source used to match those funds) or senior community services funds.
- (2) "Groceries" mean foods for a household to eat, such as breads and cereals; fruits and vegetables; meats, fish, and poultry; and dairy products.

**(B) Minimum requirements for a grocery shopping assistance service:**

- (1) Introductory packet: Upon enrollment in the service, the provider shall provide the consumer with a packet of introductory information that explains how the service works, defines eligible foods, lists eligible grocery stores, and explains how to safely store and handle groceries
- (2) Transportation to and from a grocery store: As part of transporting a consumer to and from a grocery store, the provider may help the consumer transfer groceries from the store/shopping cart to the vehicle and from the vehicle to the consumer's home.
- (3) Grocery ordering and delivery:
  - (a) As part of grocery ordering and delivery, the provider shall carry the groceries into the consumer's home.
  - (b) The provider shall develop and implement procedures for assuring the safe delivery of groceries.
- (4) Records: For each service performed, the provider shall document the consumer's name; service date; pick-up time and location (if transportation was provided); drop-off time and location (if transportation was provided); service units; provider's signature; and consumer's signature.

**(C) Unit of service: One unit of grocery shopping assistance service equals:**

- (1) One-way transportation to or from a grocery store; or,
- (2) One episode of grocery ordering and delivery.

Effective: 03/05/2009

R.C. 119.032 review dates: 07/31/2013

CERTIFIED ELECTRONICALLY

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Certification

02/23/2009

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Date

Promulgated Under: 119.03  
Statutory Authority: 173.02; 173.392; Section 305 (a)(1)(C) of the Older Americans Act of 1965, 79 Stat. 210, 42 U.S.C. 3001, as amended in 2006; 45 C.F.R. 1321.11  
Rule Amplifies: 173.392; Sections 336 and 339 of the Older Americans Act of 1965, 79 Stat. 210, 42 U.S.C. 3001, as amended in 2006