173-43-04 **Time frames.**

This rule sets forth the time frames in which the program administrator shall provide a long-term care consultation.

- (A) If an individual has applied for medicaid coverage, the program administrator shall complete the long-term care consultation in accordance with the applicable time frame for providing a face-to-face level-of-care determination as specified in rule 5101:3-3-15 of the Administrative Code.
- (B) Except for a long-term care consultation mentioned in paragraph (A) of this rule, the program administrator shall complete every long-term care consultation no later than five calendar days after it receives a request for the long-term care consultation.
- (C) An individual (or the individual's representative) may request that the program administrator provide a long-term care consultation before or after the date required under paragraph (B) of this rule. In such cases, the program administrator shall provide the long-term care consultation at a time that is mutually agreed-upon between the individual (or the individual's representative) and the program administrator.
- (D) If the program administrator cannot complete the long-term care consultation before the date required under paragraph (B) of this rule, the program administrator shall provide the long-term care consultation as soon as practicable.

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| Replaces: | 173-43-04 |
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| Effective: | |
| R.C. 119.032 review dates: | |
| | |
| Certification | |
| Date | |

119.03

173.01, 173.02, 173.42

Promulgated Under: Statutory Authority: Rule Amplifies: Prior Effective Dates: 173.42 06/30/2007