<u>173-43-04</u> Long-term care consultation program: deadlines.

- (A) The program administrator shall complete every consultation no later than ten days after it receives a request for the consultation, unless an exception under paragraph (B) of this rule applies.
- (B) Exceptions to the deadline in paragraph (A) of this rule:
  - (1) If the deadline in paragraph (A) of this rule falls on a Saturday, Sunday, or a legal holiday listed in section 1.14 for the Revised Code, the deadline is the next day that is not a Saturday, Sunday, or legal holiday rather than the deadline in paragraph (A) of this rule.
  - (2) If an individual or the individual's representative requests a consultation after the deadline in paragraph (A) of this rule, the program administrator shall provide the consultation at a time that is mutually agreed to between the individual, or the individual's representative, and the program administrator and retain a record on the reason why the program administrator was not able to provide the consultation before the deadline.
  - (3) If the program administrator cannot complete the consultation before the deadline in paragraph (A) of this rule, the program administrator shall provide the long-term care consultation as soon as is practicable and retain a record on the reason why the program administrator was not able to provide the consultation before the deadline.

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Replaces:	173-43-04
Effective:	
Five Year Review (FYR) Dates	s:
Certification	
Date	
Promulgated Under:	119.03
Statutory Authority:	121.07, 173.01, 173.02, 173.42
Rule Amplifies:	173.42; 42 U.S.C. 3002, 3012, 3025, 3032

Prior Effective Dates:

06/11/2020 (Emer.), 12/31/2020

06/30/2007, 07/05/2012, 12/19/2013, 08/01/2018,