

Rule Summary and Fiscal Analysis

Part A - General Questions

Rule Number: 173-45-10

Rule Type: Amendment

Rule Title/Tagline: Consumer satisfaction surveys.

Agency Name: Department of Aging

Division:

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I. Rule Summary

1. Is this a five year rule review? Yes
 - A. What is the rule's five year review date? 9/1/2020
2. Is this rule the result of recent legislation? No
3. What statute is this rule being promulgated under? 119.03
4. What statute(s) grant rule writing authority? 121.07, 173.01, 173.02, 173.49; 42 U.S.C. 1396a
5. What statute(s) does the rule implement or amplify? 173.44, 173.47, 173.46; 42 U.S.C. 1396a
6. What are the reasons for proposing the rule?

ODA proposes to amend this rule as part of its 5-year review of all rules in Chapter 173-45 of the Administrative Code.
7. Summarize the rule's content, and if this is an amended rule, also summarize the rule's changes.

R.C. §173.47 requires ODA or a survey administrator to conduct annual customer satisfaction surveys. This rule implements ODA's requirements for those surveys, such

as listing what information is derived from surveys to be published in the Long-Term Care Consumer Guide.

To optimize this rule so the public may more easily find it through an Internet search, ODA proposes to amend it by adding "Long-term care consumer guide:" to the beginning of its title.

- 8. Does the rule incorporate material by reference? No**
- 9. If the rule incorporates material by reference and the agency claims the material is exempt pursuant to R.C. 121.75, please explain the basis for the exemption and how an individual can find the referenced material.**

Not Applicable

- 10. If revising or re-filing the rule, please indicate the changes made in the revised or re-filed version of the rule.**

Not Applicable

II. Fiscal Analysis

- 11. Please estimate the increase / decrease in the agency's revenues or expenditures in the current biennium due to this rule.**

This will have no impact on revenues or expenditures.

\$0.00

Amending this rule does not change the biennial budget that the Ohio General Assembly established for ODA.

- 12. What are the estimated costs of compliance for all persons and/or organizations directly affected by the rule?**

This rule does not create any cost of compliance upon persons taking surveys or upon long-term care facilities that are the subject of the surveys. Instead, this rule only regulates ODA's (or its survey administrator's) development and processing of annual customer satisfaction surveys.

- 13. Does the rule increase local government costs? (If yes, you must complete an RSFA Part B). No**

14. Does the rule regulate environmental protection? (If yes, you must complete an RSFA Part C). No
15. If the rule imposes a regulation fee, explain how the fee directly relates to your agency's cost in regulating the individual or business.

Not Applicable

III. Common Sense Initiative (CSI) Questions

16. Was this rule filed with the Common Sense Initiative Office? Yes
17. Does this rule have an adverse impact on business? Yes
- A. Does this rule require a license, permit, or any other prior authorization to engage in or operate a line of business? No
 - B. Does this rule impose a criminal penalty, a civil penalty, or another sanction, or create a cause of action, for failure to comply with its terms? No
 - C. Does this rule require specific expenditures or the report of information as a condition of compliance? Yes

Although R.C. §173.47(B) requires Ohio's long-term care facilities to "cooperate in the conduct" of the annual customer-satisfaction surveys, this rule does not make any requirements of those long-term care facilities.
 - D. Is it likely that the rule will directly reduce the revenue or increase the expenses of the lines of business of which it will apply or applies? No

IV. Regulatory Restrictions (This section only applies to agencies indicated in R.C. 121.95 (A))

18. Are you adding a new or removing an existing regulatory restriction as defined in R.C. 121.95? No
- A. How many new regulatory restrictions do you propose adding?

Not Applicable

B. How many existing regulatory restrictions do you propose removing?

Not Applicable