<u>4744-1-03</u> <u>Personal information systems.</u>

- (A) The Ohio Speech and Hearing Professional Board shall appoint one employee to be directly responsible for the custody and security of each personal information system maintained by the board. Said employee shall:
 - (1) Inform all employees who have any responsibility for the operation or maintenance of said system or the use of personal information maintained in the system, of the applicable provisions of Chapter 1347. of the Revised Code and rules adopted thereunder; and
 - (2) <u>Inform all persons requested to supply personal information for a system whether</u> or not he/she is legally required to provide such information; and
 - (3) Restrict the collection, maintenance and use of personal information to only that which is necessary and relevant to functions of the board as required or authorized by statute, ordinance, code or rule; and
 - (4) Provide a person, who is asked to supply personal information that will be placed in an interconnected or combined system, with information relevant to the system, including the identity of the other agencies or organizations that have access to the information in the system; and
 - (5) Allow a person who is the subject of a record in a personal information system to inspect the record pursuant to section 1347.08 of the Revised Code. Upon the request and verification that the person requesting access to the record is the subject of information contained in the system, the employee shall:
 - (a) Inform the person of any personal information in the system of which he/she is the subject:
 - (b) Permit the person, or his/her legal guardian, or an attorney who presents a signed authorization made by the person, to inspect all personal information in the system of which he/she is the subject, except where prohibited by law;
 - (c) Inform the person of the uses made of the personal information and identify other users who have access to the system;
 - (d) Allow a person who wishes to exercise his/her rights as provided by this rule to be accompanied by one individual of his/her choice;
 - (e) Provide, for a reasonable charge, copies of any personal information the person is authorized to inspect.

<u>4744-1-03</u>

(6) <u>Investigate disputes concerning the accuracy, relevance, timeliness or completeness of personal information pursuant to section 1347.09 of the Revised Code and paragraph (D) of this rule.</u>

- (7) Take all reasonable precautions to protect personal information maintained by the Ohio Speech and Hearing Professionals Board from unauthorized modification, destruction, use or disclosure.
- (B) The Ohio Speech and Hearing Professionals Board shall reprimand in writing any employee who initiates or otherwise contributes to any disciplinary or other punitive action taken against another individual who brings to the attention of appropriate authorities, the press, or a member of the public, any evidence of unauthorized use of any material contained in the personal information system. A copy of the reprimand shall be entered in the employee's personnel file.
- (C) The Ohio Speech and Hearing Professionals Board shall monitor its personal information system by:
 - (1) Maintaining the personal information system with the accuracy, relevance, timeliness, and completeness necessary to assure fairness in any determination made by the board which is based on information contained in the system; and
 - (2) Eliminating unnecessary information from the system.
- (D) The Ohio Speech and Hearing Professionals Board shall investigate upon request, the accuracy, relevance, timeliness or completeness of personal information, which is disputed by the subject of a record contained in the system, within ninety days after receipt of a request from the disputant; and
 - (1) Notify the disputant of the results of the investigation and any action the board intends to take with respect to the disputed information; and
 - (2) Delete any information that the board cannot verify or finds to be inaccurate; and
 - (3) Permit the disputant, if he/she is not satisfied with the determination made by the board to include within the system:
 - (a) A brief statement of his/her position on the disputed information, such statement being limited to one hundred words, with the board's executive director assisting the disputant to write a clear summary of the dispute; or
 - (b) A notation that the disputant protests that the information is inaccurate, irrelevant, outdated, or incomplete; with the Ohio Speech and Hearing

<u>4744-1-03</u>

- <u>Professionals Board maintaining a copy of the disputant's statement of the dispute.</u>
- (E) The Ohio Speech and Hearing Professionals Board shall not place personal information into an interconnected and combined system, unless said system contributes to the efficiency of the agencies or organizations authorized to use the system in implementing programs which are required or authorized by law.
- (F) The Ohio Speech and Hearing Professionals Board shall not use personal information placed into an interconnected or combined system by another state or local agency or an organization, unless the personal information is necessary and relevant to the performance of a lawful function of the board.

4744-1-03

Effective: 8/12/2019

Five Year Review (FYR) Dates: 08/12/2024

CERTIFIED ELECTRONICALLY

Certification

07/31/2019

Date

Promulgated Under: 119.03 Statutory Authority: 4744.28

Rule Amplifies: 1347.05, 4747.04, 4753.05