4901:1-13-01 **Definitions.**

As used in this chapter:

- (A) "Business day" means, for purposes of initiation or installation of service, a day when a gas or natural gas company performs regularly scheduled installation and, for all other purposes, a day when the provider observes regularly scheduled customer service office hours.
- (B) "Ccf" means one hundred cubic feet.
- (C) "C.F.R." means the code of federal regulations.
- (D) "Commission" means the public utilities commission of Ohio.
- (E) "Company" means a gas or natural gas company as defined in section 4905.03 of the Revised Code.
- (F) "Consumer" means any person who receives service from a gas or natural gas company.
- (G) "CRNGS" means competitive retail natural gas service as defined in section 4929.01 of the Revised Code.
- (H) "Customer" means any person who has an agreement, by contract and/or tariff, with a gas or natural gas company to receive service or any person who requests or makes application for service from a gas or natural gas company.
- (I) "Customer premises" means the residence(s), building(s), or office(s) of a customer.
- (J) "Fraudulent practice" means an intentional misrepresentation or concealment of a material fact that the gas or natural gas company relies on to its detriment. Fraudulent practice does not include tampering or unauthorized reconnection of gas service.
- (K) "Gas company" has the meaning set forth in section 4905.03 of the Revised Code and which meets the definition of a public utility under section 4905.02 of the Revised Code.
- (L) "Governmental aggregation" means the gathering of the competitive retail natural gas service for the retail natural gas loads by a municipal corporation, a board of township trustees, or a board of county commissioners acting under sections 4929.26 or 4929.27 of the Revised Code or under section four of Article XVIII of the Ohio Constitution.
- (M) "Manometer" means an instrument for measuring the pressure of gas or natural gas.
- (N) "Mcf" means one thousand cubic feet.

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(O) "Natural gas company" has the meaning set forth in section 4905.03 of the Revised Code and which meets the definition of a public utility under section 4905.02 of the Revised Code.

- (P) "Nonresidential gas service" means a gas or natural gas service provided to any location where the use is primarily of a business, professional, institutional, or occupational nature.
- (Q) "Person" includes an individual, corporation, company, co-partnership, association, or joint venture.
- (R) "PIPP" means percentage of income payment plan.
- (S) "PSIG" means pounds per square inch gauge, a measurement when testing gas pressure.
- (T) "Residential gas service" means a gas or natural gas service provided to any location where the use is primarily of a domestic nature.
- (U) "Slamming" means the transfer of or requesting the transfer of a customer's competitive natural gas service to another provider without obtaining the customer's consent.
- (V) "Small commercial customer" means a commercial customer which is not a mercantile customer under division (L) of section 4929.01 of the Revised Code.
- (W) "Small gas company" means a gas company serving seventy-five thousand or fewer customers.
- (X) "Small natural gas company" means a natural gas company serving seventy-five thousand or fewer customers.
- (Y) "TDD/TTY" means telecommunication device for the deaf/text telephone yoke as defined in 47 C.F.R. 64.601 as of May 1, 2006.

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