

## Rule Summary and Fiscal Analysis

### Part A - General Questions

**Rule Number:** 4901:1-15-20  
**Rule Type:** Amendment  
**Rule Title/Tagline:** Quality and adequacy of service.  
**Agency Name:** Public Utilities Commission of Ohio  
**Division:** Utilities  
**Address:** 180 East Broad Street Columbus OH 43215-3793  
**Contact:** Jeff Jones **Phone:** 614-466-0463  
**Email:** Jeffrey.Jones@puco.ohio.gov

#### I. Rule Summary

1. **Is this a five year rule review?** Yes
  - A. **What is the rule's five year review date?** 4/7/2023
2. **Is this rule the result of recent legislation?** No
3. **What statute is this rule being promulgated under?** 111.15
4. **What statute(s) grant rule writing authority?** R.C. 4905.04
5. **What statute(s) does the rule implement or amplify?** R.C. 4905.06
6. **Does the rule implement a federal law or rule in a manner that is more stringent or burdensome than the federal law or regulation requires?** No
  - A. **If so, what is the citation to the federal law or rule?** Not Applicable
7. **What are the reasons for proposing the rule?**

R.C. 121.951(A)(1) rules reduction and Five-year review
8. **Summarize the rule's content, and if this is an amended rule, also summarize the rule's changes.**

This rule establishes standards for customer service applications and contracts.

Several amendments to these proposed rules are made pursuant to Ohio Revised Code 121.951(A)(1) that requires state agencies to reduce their total number of regulatory restrictions. In addition, other amendments to these proposed rules are pursuant to the Commission's obligation to conduct a five-year review of its administrative rules under R.C. 111.15(B) and R.C. 106.03(A).

9. **Does the rule incorporate material by reference? Yes**
10. **If the rule incorporates material by reference and the agency claims the material is exempt pursuant to R.C. 121.75, please explain the basis for the exemption and how an individual can find the referenced material.**

Incorporates references to other rules within this Chapter and the Ohio Adm.Code, which is readily available online.

11. **If revising or re-filing the rule, please indicate the changes made in the revised or re-filed version of the rule.**

*Not Applicable*

## **II. Fiscal Analysis**

12. **Please estimate the increase / decrease in the agency's revenues or expenditures in the current biennium due to this rule.**

This will have no impact on revenues or expenditures.

n/a

n/a

13. **What are the estimated costs of compliance for all persons and/or organizations directly affected by the rule?**

n/a

14. **Does the rule increase local government costs? (If yes, you must complete an RSFA Part B). No**

15. **Does the rule regulate environmental protection? (If yes, you must complete an RSFA Part C). No**

16. If the rule imposes a regulation fee, explain how the fee directly relates to your agency's cost in regulating the individual or business.

n/a

### III. Common Sense Initiative (CSI) Questions

17. Was this rule filed with the Common Sense Initiative Office? Yes

18. Does this rule have an adverse impact on business? Yes

A. Does this rule require a license, permit, or any other prior authorization to engage in or operate a line of business? No

B. Does this rule impose a criminal penalty, a civil penalty, or another sanction, or create a cause of action, for failure to comply with its terms? No

C. Does this rule require specific expenditures or the report of information as a condition of compliance? Yes

Yes, when a waterworks company and/or sewage disposal system company is unable to meet the requirements of Ohio Adm.Code 4901:1-15, the regulated entity must notify the director of the Service Monitoring and Enforcement Department.

D. Is it likely that the rule will directly reduce the revenue or increase the expenses of the lines of business of which it will apply or applies? Yes

No, unless the regulated entity is unable to meet compliance standards under Ohio Adm.Code 4901:1-15 and then, the entity must notify the Commission and this may involve time and administrative efforts.

### IV. Regulatory Restriction Requirements under S.B. 9. Note: This section only applies to agencies described in R.C. 121.95(A).

19. Are you adding a new or removing an existing regulatory restriction as defined in R.C. 121.95? Yes

A. How many new regulatory restrictions do you propose adding to this rule? 0

**B. How many existing regulatory restrictions do you propose removing from this rule? 2**

4901:1-15-20(B)(1): Removed regulatory restriction that each waterworks company tariff shall be approved by the commission.

4901:1-15-20(B)(1): Removed regulatory restriction that each sewage disposal company tariff shall be approved by the commission.

**C. If you are not removing existing regulatory restrictions from this rule, please list the rule number(s) from which you are removing restrictions.**

**D. Please justify the adoption of the new regulatory restriction(s).**

Not Applicable