

4901:1-15-23

Customer bill format.

Each customer bill shall contain the following information:

(A) Customer name, billing address, and service address.

(B) Complete company name and mailing address.

(C) Address or P.O. Box where payment may be made.

(D) Company telephone number(s).

(E) Billing date.

(F) Payment due date.

(G) Amount due if paid on or before due date.

(H) Amount due if paid after due date.

(I) Miscellaneous charges and credits, if any.

(J) If metered service is provided, previous and current meter readings and billed volume.

(K) Dates of service covered by bill.

(L) The applicable rate schedule or a statement to the effect that the applicable rate schedule will be furnished on request.

(M) A distinct marking to identify an estimated bill.

(N) The current local or toll free telephone number and TDD number of the commission's public interest center.

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Certification

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