

## TO BE RESCINDED

4901:1-15-23      **Service applications and contracts.**

(A) Any waterworks company and/or sewage disposal system company proposing to do both of the following:

- (1) Require customers or potential customers to make written application for service using a form provided for that purpose by the company; and
- (2) Consider the signing of the form by a customer and its acceptance by the company as establishing a contractual relationship between the company and the customer,

Shall submit two copies of the form to the commission for its approval. Existing service applications may be used pending commission approval of the company's service application.

(B) No application form will be approved by the commission if it purports to obligate the customer to do more than the following:

- (1) Accept the service applied for; and
- (2) Use and pay for such service in accordance with specific conditions set forth on the form or in the company's tariff.

(C) The application forms shall include a statement reading:

"Signing of this form by a customer for water or sewer service shall in no case be deemed to constitute a waiver by the customer of any rights or privileges granted or guaranteed to him/her by the laws or constitution of the state of Ohio or by those of the United States."

This statement shall be positioned on the form directly above the space provided for the customer's signature. On printed forms, it shall be in type larger than that used in other parts of the form; while on typewritten forms, it shall be in all capital letters.

Effective:

R.C. 119.032 review dates: 01/06/2003

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Certification

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Date

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