

4901:1-6-13

**Warm line service.**

Every telephone company providing telephone exchange service shall maintain access to 9-1-1 service on a residential customer's line for a minimum of fourteen consecutive days immediately following any disconnection for nonpayment of a customer's telephone exchange service.

Replaces: 4901:1-5-10  
Five Year Review (FYR) Dates: 3/2/2018 and 03/02/2023

CERTIFIED ELECTRONICALLY

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Certification

03/02/2018

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Date

Promulgated Under: 111.15  
Statutory Authority: 4901.13, 4927.03  
Rule Amplifies: 4927.09  
Prior Effective Dates: 4/8/03, 1/20/11