<u>4901:1-6-20</u> Zones of operation, boundary changes, and administration of borderline boundaries.

This rule applies to all incumbent local exchange carriers (ILECs) whether the ILEC is subject to a qualifying alternative regulation plan or not.

- (A) Commission maintained telephone exchange boundary maps shall be the official source/documentation of ILEC boundaries.
- (B) Whenever an ILEC proposes to change the boundary of an exchange area, the ILEC shall file an application seeking to change the boundary. Whenever the exchange area involves the exchange area of two or more ILECs, the application shall be filed jointly by the companies involved.
- (C) Such application is subject to the fourteen-day automatic approval procedure set forth in paragraph (A) of rule 4901:1-6-08 of the Administrative Code. An ILEC application submitted for approval shall include:
 - (1) A description of the change being made to the boundary. The company shall work with staff to ensure that the commission's maps reflect accurately the boundary changes, using the company's latest technology and the telephone boundary quadrangle maps as found on the commission's website as a basis for the boundary change.
 - (2) The reasons for making the change, and one of the following:
 - (a) A statement explaining the effect of the change, if any, on existing subscribers.
 - (b) A statement attesting that the change does not adversely affect the service being furnished to any existing subscriber.
 - (c) A statement attesting that each existing subscriber whose service is adversely affected has consented to the change.
- (D) Any borderline boundary dispute between ILECs or between an ILEC and a customer shall be subject to the complaint procedures under section 4905.26 of the Revised Code.

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