# <u>4901:1-6-21</u> <u>Tier two</u>.

# (A) Tier two definition

Tier two services include all regulated telecommunications services that do not fall on tier one.

### (B) Tier two regulatory framework

- (1) Tier two service tariffs must be filed with the commission but do not require prior commission tariff approval.
- (2) Tier two service rates are not subject to any rate cap and may be priced at market-based rates.
- (3) The price floor does not need to appear in the tariff. Only the actual rate needs to appear in the tariff.
- (4) To demonstrate the cost of service and price floor, any telephone company offering tier two services must provide a LRSIC study to the commission's staff upon demand.
- (5) The rate for any tier two service must recover the long run service incremental costs associated with the service plus a common cost allocation. A telephone company may allocate common costs using a fixed allocator of ten percent. In the event the telephone company chooses to use a different common cost allocator, the telephone company will have the burden of establishing the reasonableness of the chosen common cost allocator.
- (6) A telephone company may elect to maintain its tier two service offerings either in a paper tariff filed with the commission or in an electronic tariff on the company's website. However, the electronic tariff shall be maintained in a form that complies in all respects with rule 4901:1-6-03 of the Administrative Code. To facilitate public access to the website tariff, a telephone company maintaining a website tariff for tier two services must maintain up-to-date website links on the commission's webpage from which an interested person can link to the telephone company's tariff.
- (7) A telephone company currently certified to offer tier two services must file notice under the company's TRF docket if the company chooses an electronic tariff as a replacement for a paper tariff. A telephone company may exercise this option no more often than once every twelve months. Telephone companies that choose the electronic tariff format must continue to file with the commission notice of any additions, withdrawals, or changes in terms and conditions of tier two services as ZTA notices pursuant to the zero-day notice provisions of rule 4901:1-6-05 of the Administrative Code. The initial election shall be made as a part of the company's certification proceeding for new telephone companies.

#### (C) Service packages

- (1) Any package or bundle of services shall be tariffed and shall clearly identify the services within each package offered. Any package or bundle of services that includes both regulated and unregulated services shall denote which services in the package are unregulated.
- (2) All service packages are considered tier two service offerings. The total price of any bundled service package need not match the total of the services' individual prices, but must still cover the LRSIC of regulated services included in the bundled package. Each regulated telecommunication service offered as a component of a service package by an ILEC must be individually tariffed in the ILECs' tariff.
- (3) If a service package contains only regulated local services and does not include toll service or nonregulated services, the disconnection procedures for nonpayment or partial payment of the packaged rate shall comply with rule 4901:1-5-17 of the Administrative Code.
- (4) If a service package contains both basic local exchange service, which may include other regulated services, and toll service and/or any nonregulated products or services, the disconnection procedures for nonpayment or partial payment of the packaged rate shall be as follows: If the customer fails to submit timely payment for the entire package or bundle, whether by nonpayment or by partial payment, the LEC may discontinue the provision of any regulated and nonregulated products or services, other than basic local exchange service, if payment is sufficient to cover basic local exchange service. The LEC may charge the customer for basic local exchange service at the tariffed rate for stand-alone basic local exchange service, or in the event a CLEC does not offer basic local exchange service on a stand-alone basis, at the price identified in the tariff for the basic local exchange service component of the package. In no event shall this charge exceed the price of the package or bundle of services. Further, if the customer loses services included in the package due to nonpayment or partial payment pursuant to this rule, the customer shall be entitled to add, change, or discontinue any regulated services provided according to the LEC's normal procedures for adding, changing, or discontinuing such services.
- (5) If a service package includes both basic local exchange service which may include other regulated services, and toll service any/or any nonregulated services, a notice of disconnection for nonpayment shall state the total amount due to avoid discontinuance of the package, as well as the total amount due to avoid discontinuance of the basic local exchange service component of the package.

### (D) New services

- (1) New tier two services are subject to a zero-day ZTA notice-only filing at the commission. New tier two service offerings filed after the effective date of these rules shall be deemed approved when notice and a copy of the tariff has been filed at the commission and, if applicable, when a tariff has been published at the company's website and linked on the commission's web page.
- (2) New services introduced after the effective date of these rules will be presumed to qualify for tier two regulatory treatment unless the new service involves safety and/or privacy concerns. The commission may make an after-the-fact determination that a newly introduced service should be reclassified from tier two to tier one if the new service involves safety and/or privacy concerns. Stand alone basic local exchange service is always a tier one service.

### (E) Change in terms and conditions

- (1) In order to change the terms and conditions of an existing tier two service, the telephone company must docket a ZTA with the commission along with a completed telecommunications application form.
- (2) Upon the filing by the telephone company of an application to change the terms and conditions of an existing tier two service, the application will be subject to a zero-day automatic approval procedure and shall become effective the day of filing, unless suspended. Such filing does not preclude the ability of the commission to impose a full or partial suspension.
- (3) In applications for change in terms and conditions of an existing tier two service, the telephone company must comply with the customer notice provisions of rule 4901:1-6-17 of the Administrative Code.
- (4) An affidavit attesting to the fact that customer notice has been provided in accordance with this rule must accompany the ZTA application.

### (F) Suspension

<u>Tier two services of any telephone company are subject to suspension under rule</u> 4901:1-6-04 of the Administrative Code.

### (G) Rate changes and customer notice

- (1) Rate changes above the cost floor are subject to a zero-day notice filing under its TRF docket.
- (2) Increases in rates for a tier two service require a customer notice provided in accordance with rule 4901:1-6-17 of the Administrative Code.

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### (H) Withdrawal

Withdrawal (with or without grandfathering) of tier two services is permitted through a zero-day, notice filing, with customer notice meeting the requirements of rule 4901:1-6-17 of the Administrative Code, but mailed at least thirty days prior to withdrawing the service. If applicable, a copy of the customer notice as well as an affidavit attesting to the fact that advance customer notice was provided must accompany the zero-day notice filing.

### (I) Reclassification of services among tiers

Nothing within these rules prohibits the commission from reclassifying a service between the tiers.

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Certification

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