

4901:2-19-02

**General provisions.**

- (A) This chapter sets forth the requirements for the transportation of household goods which apply to all carriers of household goods regulated by the commission.
- (B) Pursuant to its jurisdiction under Title 49 of the Revised Code, the commission may:
- (1) The commission may, upon application or a motion filed by a party, waive any requirement of this chapter, other than a requirement mandated by statute for good cause shown, from which no waiver is permitted.
  - (2) As it deems necessary in any proceeding, prescribe different standards for the transportation of household goods.
  - (3) Monitor carrier's compliance with the provisions of this chapter.
  - (4) Pursue formal action, at any time, to alter or amend this chapter.
  - (5) Upon its own motion, a customer complaint, or upon application of any carrier, take appropriate steps to require the furnishing of any service(s), equipment, or facilities affecting service.
- (C) Any tariff or contract provision inconsistent with this chapter ~~shall be deemed, under this rule, is~~ inoperative and superseded by this chapter, unless and until the commission specifically orders otherwise.
- (D) Nothing in this chapter ~~shall~~ relieves any carrier from providing adequate service or facilities as prescribed by the commission, or meeting any of its duties or responsibilities as prescribed by state or federal law.
- (E) Each citation contained within this chapter that is made to the United States code of federal regulations is intended, and ~~shall~~ serves, to incorporate by reference the particular version of the cited matter that was effective on April 27, 2011.

Effective: 7/1/2023

Five Year Review (FYR) Dates: 3/27/2023 and 06/20/2028

CERTIFIED ELECTRONICALLY

---

Certification

06/20/2023

---

Date

Promulgated Under: 111.15  
Statutory Authority: 4921.30, 4921.38  
Rule Amplifies: 4921.30, 4921.38  
Prior Effective Dates: 04/10/2009, 09/16/2011, 11/10/2016