

4901:2-19-12

**Signed receipt for shipment and records retention.**

- (A) A carrier's delivery receipts and shipping documents, which includes all documents to be signed by the consumer at the time of delivery, may not include any language purporting to release or discharge the carrier or its agents from liability due to loss or damage to the shipment.
- (B) A carrier's delivery receipts and shipping documents, which includes all documents to be signed by the customer at the time of delivery, may include a statement that the property has been received by the customer in apparent good condition, except as noted on the shipping documents.
- (C) Carrier shall retain all delivery receipts and shipping documents related to a mover for hire of household goods for a period of not less than twelve months from the date of completion of the move.

Five Year Review (FYR) Dates: 6/20/2023 and 06/20/2028

CERTIFIED ELECTRONICALLY

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Certification

06/20/2023

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Date

Promulgated Under: 111.15  
Statutory Authority: 4921.36, 4921.38  
Rule Amplifies: 4921.36, 4921.38  
Prior Effective Dates: 05/25/1989, 07/15/1999, 09/16/2011, 11/10/2016