

5101:2-33-02

PCSA requirement to participate in child protection oversight and evaluation.

(A) The public children services agency (PCSA) shall participate with the Ohio department of job and family services (ODJFS) staff in the child protection oversight and evaluation (CPOE) quality improvement review ~~no less than once every~~ which may be conducted in two ~~twenty-four month phases~~ months.

(B) The PCSA is to develop and submit for approval by ODJFS a plan for practice advancement (PPA) outlining the PCSAs strategies to improve casework practices and/or systemic issues. The PPA is required to be submitted to ODFJS within forty-five days of the first twenty-four month CPOE entrance conference.

(C) If the PCSA requests an extension to submit the PPA, all of the following is to occur:

(1) The written extension request is to be submitted to ODJFS prior to the expiration of the established timeframe outlined in paragraph (B) of this rule.

(2) The decision to grant the extension will be provided to the PCSA in writing within fifteen days of the receipt of the request.

(3) The length of the extension will be based on the rationale provided for the basis of the extension.

(D) Upon approval of the PPA, the PCSA is to implement the PPA in order to achieve the identified outcomes.

(E) The PCSA is to participate in monitoring the implementation of the PPA and achievement of the identified outcomes.

~~(B)~~ (F) With prior notice, the PCSA shall make available relevant documents not maintained in the statewide automated child welfare information system and personnel during the CPOE quality improvement review process.

~~(E)~~ (G) The CPOE review of the PCSA shall include, but not be limited to, the examination and analysis of the following in relation to the PCSA's delivery of child welfare services to children and families:

~~(1) Outcome~~ (1) Federal outcome indicators involving child safety, child permanency, and child and family well-being.

(2) Compliance with statutorily mandated PCSA responsibilities outlined in Revised Code and division 5101:2 rules of the Administrative Code.

~~(3) Selected child welfare program components across the continuum.~~

~~(D)~~(H) The CPOE review shall include discussion and inquiry as to the systemic factors that contribute to the PCSA's delivery of child welfare services including, but not limited to, the following:

- (1) Local demographic data.
- (2) Information regarding the PCSA's infrastructure including the table of organization.
- (3) Staffing levels.
- (4) Caseload sizes.
- (5) PCSA budgetary data.
- (6) The availability of supportive services in the community.
- (7) Exemplary casework practices.

~~(E)~~(I) Information sources that can be utilized during the evaluation, reconciliation of case data report measures, and the quality improvement review process include, but are not limited to, the following:

- (1) Data reports generated from the ODJFS management information systems containing PCSA data including, but not limited to, the statewide automated child welfare information system, results oriented management and business intelligence channel.
- (2) Findings obtained from client, ~~shareholder~~stakeholder, provider, and PCSA staff interviews, as applicable.
- (3) Information obtained from the review of the PCSA's case records whether hard copy file, electronic file, or a combination of both.
- (4) Data obtained from the PCSA's data management systems, as applicable.
- (5) Other information concerning the PCSA's service delivery system including, but not limited to, council on accreditation findings, strategic planning data, and county budgetary data.

(J) If the PCSA submits an addendum or appeal to the CPOE report at the end of either twenty-four month phase, the PCSA is to do so in accordance with paragraphs (K) and (L) of this rule.

- ~~(F)~~(K) If the PCSA submits a written addendum ~~is writing a response~~ to either clarify its position or address the conclusions regarding the evaluation and assessment of the PCSA's ~~programmatic~~ performance in the delivery of child welfare services within ~~the a~~ CPOE report, without seeking to change the CPOE report or its findings, ~~the PCSA shall submit an addendum~~ the PCSA is to do so within ~~fifteen~~ thirty days of the PCSA's receipt of the CPOE ~~final report to ODJFS~~. ~~The PCSA's addendum shall be attached to the CPOE report~~ will be re-issued to include the addendum and maintained in the CPOE record.
- ~~(G)~~(L) If the PCSA submits a written appeal ~~is writing a response~~ to dispute one or more of the CPOE report findings and ~~is requesting~~ requests a decision by ODJFS to change the CPOE report or its findings, the PCSA is to do so within thirty days of the PCSA's receipt of a CPOE report or its findings, the PCSA shall submit an appeal of the CPOE final report to ODJFS within fifteen days of the PCSA's receipt of the CPOE final report. The review of the appeal will be completed by an ODJFS staff member not involved in conducting the CPOE review. The appeal decision by ODJFS shall be final. The CPOE report will be re-issued to include the appeal and ODJFS written appeal decision.
- (M) The PPA is to remain in effect until the outcomes are achieved, discontinued, and/or a subsequent PPA is developed.
- (N) An examination of the CPOE process will occur prior to each CPOE cycle with consideration of recommendations from CPOE stakeholders.
- ~~(H) If the PCSA fails to meet one or more of the established outcome indicators listed in paragraph (C) of this rule, the PCSA shall develop and submit for acceptance by ODJFS a quality improvement plan (QIP) within thirty days from the PCSA's receipt of the CPOE final report or within thirty days from the PCSA's receipt of the CPOE appeal decision.~~
- ~~(I) The QIP shall include the activities the PCSA will conduct to address identified deficiencies in the PCSA's programmatic performance in the delivery of child welfare services, as outlined in the CPOE final report, in order to bring the agency into compliance. The PCSA may request ODJFS assist the PCSA with the development of the QIP and provide the PCSA technical assistance in the implementation of the plan pursuant to section 5101.221 of the Revised Code.~~
- ~~(J) If the PCSA requests an extension of the time frame for submittal of the QIP, all of the following shall occur:~~

- ~~(1) The request to extend the time frame will be made in writing and submitted to ODJFS prior to the expiration of the established time frame for submittal of the QIP as outlined in paragraph (H) of this rule.~~
- ~~(2) The request will contain the rationale as to the basis for the extension.~~
- ~~(3) The decision to grant the extension will be provided within fifteen days of the receipt of the request.~~
- ~~(4) The length of the extension will be based on the rationale provided for the basis of the extension.~~
- ~~(K) Upon acceptance of the QIP, the PCSA shall implement the QIP in order to achieve the identified outcomes.~~
- ~~(L) The PCSA shall participate in monitoring the implementation of the QIP and achievement of the identified goals.~~
- ~~(M) The QIP shall remain in effect until the outcomes are achieved or a subsequent QIP is developed in accordance with paragraph (H) of this rule.~~
- ~~(N) PCSA achievement of specific measures or changes addressing concerns identified through the CPOE process may result in incentives to PCSAs.~~
- ~~(O) PCSA failure to develop, implement, or monitor a QIP may result in action against the PCSA in accordance with section 5101.24 of the Revised Code.~~

Effective:

Five Year Review (FYR) Dates: 6/26/2020

Certification

Date

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