

5101:2-33-02

Child protection oversight and evaluation.

(A) ODJFS shall implement an oversight and evaluation system which is based upon a continuous quality improvement process, focusing on specific service delivery processes and client outcomes within the county child protection and permanency program. The oversight and evaluation quality assurance system includes a set of outcome domains of child safety, child permanency and child and family well-being as well as local demographic and agency infrastructure information. Measurement of PCSA practice will be based upon data gathered at different levels by ODJFS. Throughout the process ODJFS and the PCSA will engage in systematic and focused problem-solving as both parties analyze data to determine achievement of outcomes.

(B) The PCSA shall participate in the ongoing evaluation and quality assurance reviews conducted by trained ODJFS personnel in order to evaluate the county child protection and permanency program.

(C) Information sources used by ODJFS during the evaluation and quality assurance reviews may include the following:

(1) Select outcome indicator measures from the ODJFS management information system;

(2) Other reports based on data obtained from the ODJFS management information system;

(3) Findings obtained from client, provider and/or PCSA staff interviews;

(4) On-site case record reviews; and

(5) Data obtained from the PCSA's management information system.

(D) ODJFS and the PCSA will schedule and conduct at least one joint on-site structured quality assurance review of the agency child protection and permanency program and data report measures every twenty-four months, unless a court order requires an earlier review of the agency program and measures.

(1) At least two weeks prior to the review ODJFS shall provide the PCSA with the evaluation procedures and any appropriate review materials. On-site procedures, at a minimum, will include processes to assure the validity of data and a discussion of selected measurement reports.

(2) The PCSA shall make available selected case records, other relevant materials, and PCSA staff, as required by ODJFS.

(3) Within one hundred fifty days from the start of the evaluation and quality assurance review ODJFS shall issue a final written report to the PCSA identifying areas of strength and concern. The PCSA may submit written

comments to ODJFS, to be attached to the final report.

- (4) The PCSA may file with ODJFS staff responsible for statewide oversight and evaluation a letter of appeal to the final report. The letter of appeal shall be filed within fifteen days of receipt of the final report and shall specify the basis for the appeal. The decision of the appeal shall be a discretionary act of ODJFS, and the decision shall be final.
- (E) Within thirty days of receipt of the final report or final decision on an appeal, if the PCSA files an appeal, the PCSA shall develop and submit for acceptance by ODJFS a quality improvement plan to address review findings and areas of concern. The quality improvement plan shall identify any ODJFS technical assistance required by the PCSA.
- (F) ODJFS staff will provide on-site technical assistance to PCSAs as a part of the ongoing evaluation and quality assurance review.
- (G) ODJFS shall monitor PCSA implementation of the quality improvement plan until both the PCSA and ODJFS agree on achievement of the plan's desired outcomes or a new quality improvement plan is developed as required in paragraph (E) of this rule.
- (H) ODJFS may issue to PCSAs incentives for the achievement of specific measures or changes addressing concerns identified through the evaluation and quality assurance review process. ODJFS may issue progressive sanctions to PCSAs, which may result in the withholding of state and/or federal funding, due to their continued failure to implement a quality improvement plan.

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Certification

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