## 5101:2-9-38 Community engagement plan for residential facilities.

- (A) A residential facility certified on or after the effective date of this rule shall have a written community engagement plan which shall include:
  - (1) Protocols for the community in which a residential facility is located to communicate concerns or other pertinent information directly to the facility which shall include at a minimum:
    - (a) A contact phone number for the facility.
    - (b) If the facility has an email address, the email address shall also be provided.
  - (2) The agency shall provide all applicable information listed in paragraph (A)(1) of this rule to the following:
    - (a) Upon request to an individual.
    - (b) If the facility has a website, the information shall be made available on the site.
  - (3) Protocols for the agency in responding to such a communication which shall include a time frame for responding to a community request.
- (B) A residential facility certified prior to the effective date of this rule, shall complete the requirements of paragraph (A) of this rule within sixty days after the rule becomes effective.
- (C) A residential facility shall ensure staff are trained on the implementation of the community engagement plan and procedures for responding to incidents involving a child at the facility and neighbors or the police.
  - (1) Upon the effective date of the community engagement plan:
    - (a) If staff have not completed orientation training, the community engagement plan training shall be completed prior to the completion of orientation training.
    - (b) If staff have completed orientation training, the facility shall ensure the staff are trained no later than sixty days after the community engagement plan is effective.
  - (2) If the training is conducted by an external provider, the training shall include a transfer of learning component.
  - (3) The transfer of learning component may include a pretest, a posttest, or a discussion following the training.

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## CERTIFIED ELECTRONICALLY

Certification

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