Managed health care programs: eligibility, membership and automatic renewal of membership.

(A) For the purpose of this rule, authorized representative means an individual eighteen years of age or older who stands in the place of the consumer. The authorized representative may act on behalf of individuals inside or outside of the household in which the authorized representative lives. For the purposes of rules 5101:3-26-02 and 5101:3-26-02.1 of the Administrative Code, the authorized representative may be the primary information person of the household, another member of the same assistance group, a custodial parent, or a person designated by custodial parent.

(B) Eligibility.

- (1) For the purpose of this rule, an eligible individual is a medicaid consumer who is either subject to mandatory MCP membership, or has the option to select MCP membership. The eligible categories of assistance for MCP membership are as follows:
 - (a) Covered families and children (CFC) category of assistance as described in rule 5101:1-40-01 of the Administrative Code, with the exception of individuals in the groups specified in paragraphs (B)(2) to (B)(4) of this rule.
 - (b) Aged, blind, and disabled (ABD) category of assistance as described in division (A)(2) of section 5111.01 of the Revised Code, with the exception of individuals specified in paragraphs (B)(2), (B)(4) and (B)(5) of this rule.
- (2) Individuals who are dually eligible under both the medicaid and medicare programs are excluded from medicaid MCP membership.
- (3) The following individuals are not required to enroll in an MCP:
 - (a) Children under nineteen years of age and eligible for supplemental security income (SSI);
 - (b) Children under nineteen years of age and receiving Title IV-E federal foster care maintenance through an agreement between the local children services board and the foster care provider;
 - (c) Children under nineteen years of age and receiving Title IV-E adoption assistance through an agreement between the local children services board and the adoptive parent;

(d) Children under nineteen years of age and in foster care or other out-of-home placement;

- (e) Children under nineteen years of age and receiving services through the Ohio department of health's bureau for children with medical handicaps (BCMH) or any other family-centered, community-based, coordinated care system that receives grant funds under Section 501(a)(1)(D) of Title V of the Social Security Act, and is defined by the state in terms of either program participation or special health care needs.
- (f) Children under nineteen years of age and eligible under Section 1902(e)(3) of the Social Security Act.
- (4) Indians who are members of federally recognized tribes are not required to enroll in an MCP, except as permitted under 42 C.F.R. 438.50(d)(2).
- (5) Individuals who belong to the ABD category of assistance described in paragraph (B)(1)(b) of this rule are excluded from MCP membership if they are:
 - (a) Under twenty-one years of age;
 - (b) Institutionalized;
 - (c) Eligible for medicaid by spending down their income or resources to a level that meets the medicaid program's financial eligibility requirements; or
 - (d) Individuals receiving medicaid services through a medicaid waiver component, as defined in section 5111.85 of the Revised Code.
- (6) Individuals are eligible for MCP membership in the manner prescribed in this rule if ODJFS has a provider agreement with an MCP(s) in the eligible individual's service area.
- (7) Nothing in this rule shall be construed to limit or in any way jeopardize an eligible individual's basic medicaid eligibility or eligibility for other non-medicaid benefits to which he or she may be entitled.
- (C) Selection of MCP membership.

(1) A selection services entitymanaged care enrollment center (SSE)MCEC shall assist the eligible individual or authorized representative of any eligible assistance group requesting help in selecting an MCP or other healthcare option.

- (2) The ODJFS, <u>SSEMCEC</u> or other ODJFS-approved entity must accept and process initial MCP membership selection transactions on behalf of eligible individuals in accordance with paragraph (C)(3) of this rule:
- (3) The following applies to membership selection:
 - (a) MCP membership must occur without regard to an eligible individual's race, color, religion, sex,gender, sexual orientation, age, disability, national origin, veteran's status, ancestry, health status or need for health services. The MCP will not use any discriminatory policy or practice in accordance with 42 C.F.R. 438.6(d)(4).
 - (b) MCP membership for the CFC category of assistance as described in paragraph (B)(1)(a) of this rule must occur at the assistance group level. Except for individuals described in paragraphs (B)(3) and (B)(4) of this rule, all eligible individuals in the CFC assistance group must be enrolled in the same MCP.
 - (c) Eligible individuals or the authorized representative requesting MCP membership may change their choice up to the ninth working day from the end of the month in which the choice is made. Eligible individuals or the authorized representative must be informed of this provision when requesting MCP membership.
 - (d) Except as specified in paragraph (C)(3)(g) of this rule, newborn children whose mothers are MCP members at the time of birth are deemed eligible for medicaid and treated as an MCP member effective on the date of birth:
 - (i) The MCP must utilize the CDJFS-designated written format to inform the CDJFS of a birth to a member.
 - (ii) Within five working days of a birth, or immediately upon learning of the birth, the MCP must provide written notification to the appropriate CDJFS, forward a copy of such notice to the ODJFS, and notify the mother in writing of the need to apply to the CDJFS as soon as possible to have the newborn added to the

assistance group to ensure ongoing MCP membership.

(iii) If the MCP has not received confirmation by ODJFS of a newborn's MCP membership within ninety days of the date of birth, the MCP must send an additional written notification to the CDJFS, ODJFS, and the mother. If at the end of one hundred twenty days from the date of birth no confirmation has been received, the MCP must again send written notification to the CDJFS, ODJFS, and the mother.

- (iv) Notwithstanding the addition of the newborn to the assistance group by the CDJFS, the MCP must provide covered services to the newborn through the last day of the month in which the newborn reaches one hundred twenty days of age unless the provisions of paragraph (C) or (D) of rule 5101:3-26-02.1 of the Administrative Code apply.
- (e) In the case of newborns added by the CDJFS to the assistance group of a mother who is an MCP member ODJFS will provide retrospective premium back to the first day of the month of the child's birth provided that:
 - (i) The MCP has notified the CDJFS, ODJFS and the mother as described in paragraphs (C)(3)(d)(i) to (C)(3)(d)(iii) of this rule; and
 - (ii) ODJFS has not paid claims under fee-for-service for the newborn. In the event that fee-for-service claims have been paid, the newborn will be covered under medicaid fee-for-service for the month(s) in question.
- (f) In the case of newborns as described in paragraph (C)(3)(d)(iv) of this rule, ODJFS will provide premium payments to the MCP up to the end of the month in which the newborn reaches one hundred twenty days of age.
- (g) Newborns whose mothers are MCP members due to their eligibility in the aged, blind, and disabled category of assistance as described in paragraph (B)(1)(b) of this rule, are not eligible for MCP membership from their date of birth.
- (h) Newborns or other eligible individuals who are automatically added to the

- assistance group after the assistance group's initial MCP membership effective date will be enrolled in the same MCP as the rest of the assistance group.
- (i) The MCP must accept eligible individuals who request MCP membership, and honor without restriction, the PCP(s) selected when available, except as otherwise provided in this rule.
- (j) In the event that an MCP member loses medicaid eligibility and is automatically terminated from the MCP but within a period of sixty days or less regains medicaid eligibility, membership in the same MCP shall automatically be renewed.
- (k) The <u>SSEMCEC</u> will document via the CCR all information provided by the eligible individual or the authorized representative of each eligible assistance group requesting MCP membership. The <u>SSEMCEC</u> shall document via the CCR that verbal authorization of MCP membership was given and the date of the authorization.
- (1) MCP membership requests and assignments as described in paragraph (C)(5)(c) of this rule, and received by the <u>SSEMCEC</u> will be processed utilizing only information contained on the CCR. Following processing by the <u>SSEMCEC</u> a copy of the CCR will be forwarded to the MCP.
- (m) ODJFS will confirm the eligible individual's MCP membership to the MCP via an ODJFS-produced roster of new members, continuing members, and terminating members on or before the fifth day prior to the end of the calendar month preceding commencement of coverage.
- (n) The MCP will not be required to provide coverage until MCP membership is confirmed via an ODJFS-produced roster except as provided in paragraph (C)(3)(d) of this rule or upon mutual agreement between ODJFS and the MCP.
- (4) ODJFS may designate that MCP membership is voluntary in any service area.
- (5) In addition to the provisions of paragraphs (C)(1) to (C)(3) of this rule, the following applies to membership in service areas designated as mandatory by ODJFS.
 - (a) Except as specified in paragraphs (B)(2) to (B)(5) of this rule, MCP membership is required for eligible individuals who are residents of

service areas designated as mandatory by ODJFS.

(b) When a service area is initially designated by ODJFS as mandatory for one of the categories of assistance specified in paragraph (B)(1) of this rule, the eligibility of each eligible individual in the designated category of assistance is confirmed by ODJFS as prescribed in paragraph (C)(3)(m) of this rule. Upon the confirmation of eligibility:

- (i) Eligible individuals residing in the service area who are currently MCP members are deemed participants in the mandatory program.
- (ii) All other eligible individuals residing in the mandatory service area may request MCP membership at any time but must select an MCP following receipt of a notification of mandatory selection (NMS) issued by ODJFS.
- (c) MCP membership selection procedures for the mandatory program:
 - (i) An eligible assistance group which does not make a choice following issuance of an NMS by ODJFS and one additional notice will be assigned to an MCP by ODJFS, the <u>SSEMCEC</u>, or other ODJFS-approved entity.
 - (ii) ODJFS or the <u>SSEMCEC</u> will assign the assistance group to an MCP based on prior medicaid fee-for-service and/or MCP membership history, whenever available, or at the discretion of ODJFS.
 - (iii) In the event that an eligible assistance group does not identify to the <u>SSEMCEC</u> those individuals who are not required to enroll in an MCP because they meet the criteria as specified in (B)(3) of this rule, such individuals shall be enrolled in the same MCP as the rest of the assistance group until such time as the assistance group notifies the <u>SSEMCEC</u>.

(D) Commencement of coverage.

(1) Coverage of MCP members will be effective at the beginning of the first day of the calendar month following the confirmation of the eligible individual's effective date of MCP membership via an ODJFS-produced roster to the MCP, except as identified in paragraph (C)(3)(d) of this rule.

(2) In no event shall an MCP notify a new member about coverage until MCP membership is confirmed by ODJFS as specified in paragraph (C)(3)(m) of this rule.

- (3) An MCP may request deferment of coverage for any new member admitted to an inpatient facility prior to the effective date of coverage who remains an inpatient on the effective date of coverage in accordance with the following:
 - (a) The MCP must submit deferment requests to ODJFS in writing with required documentation, as specified in paragraph (D)(3)(c) of this rule, no later than six months from the assistance group member's original effective date with the MCP or the last automatic MCP renewal date, if applicable.
 - (b) MCPs coverage and responsibility for payment of medicaid covered services to a new MCP member may be deferred following MCP notification of the new member's inpatient admission to ODJFS as specified in paragraph (D)(3)(a) of this rule. and subject to approval by ODJFS.
 - (c) Documentation includes but is not limited to a copy of the inpatient admission form or other proof of inpatient admission and discharge as approved by ODJFS, along with the MCP's written request for deferral of the new member's effective date of MCP membership.
 - (d) In the event that a previous MCP member subject to automatic renewal or MCP membership as specified in paragraph (C)(3)(i) of this rule is admitted after their MCP membership is terminated to an inpatient facility prior to, and remains an inpatient on the effective date of automatic renewal of MCP membership, the provisions of paragraphs (D)(3)(a) to (D)(3)(c) and paragraphs (D)(3)(f) to (D)(3)(i) of this rule apply.
 - (e) In the event a new assistance group member, other than a newborn is admitted to an inpatient facility prior to, and remains an inpatient on, the effective date of MCP membership, the provisions of paragraphs (D)(3)(a) to (D)(3)(c) and paragraphs (D)(3)(f) to (D)(3)(i) of this rule apply.
 - (f) The MCP is responsible for the provision of all medicaid covered services for all other MCP members of the same assistance group as specified in paragraph (D)(1) of this rule.

(g) The MCP's liability for all medicaid covered services for the deferred MCP member begins the first day of the month following the deferred MCP member's date of discharge from the hospital.

- (h) The eligible individual's copy of the CCR shall contain language that informs the assistance group of their obligation to notify the MCP about any assistance group member who is hospitalized prior to the effective date of MCP membership and remains hospitalized on the effective date of MCP membership.
- (i) Premium payments for the MCP will be adjusted to reconcile the period of MCP membership deferral.
- (4) An eligible individual or MCP member may request exclusion from MCP membership as a result of a special health care condition and/or circumstances in accordance with the following:
 - (a) An MCP membership exclusion initiated by an eligible individual, MCP member, or their authorized representative shall be requested at the member level only.
 - (b) Requests for MCP membership exclusion must be made directly to ODJFS or the SSE verbally or in writing.
 - (c) Requests must be received prior to or no later than ninety days following the MCP membership effective date.
 - (d) An eligible individual or MCP member must provide supporting documentation as requested by ODJFS.
 - (e) Requests shall be reviewed and approved by ODJFS.
 - (f) ODJFS shall notify the member and the MCP in writing of its decision.
 - (g) The MCP is responsible for the provision of covered services for other MCP members of the assistance group as specified in paragraph (D)(1) of this rule.

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