

5122-29-10

Crisis intervention service.

(A) Crisis intervention is a face-to-face interaction with a person in response to a crisis or emergency situation they are experiencing.

(B) Twenty-three hour observation bed means face-to-face evaluation, for up to twenty-three hours duration under close medical/nursing supervision, of an individual who presents an unpredictable risk of adverse consequences due to intoxication, withdrawal potential and/or co-existing disorders for the purpose of determining the appropriate treatment and plan for the next level of care.

(C) Crisis intervention includes:

(1) An urgent evaluation of the following elements when clinically indicated:

(a) Understanding what happened to initiate the crisis and the individual's response or responses to it;

(b) Risk assessment of lethality, propensity of violence, and medical/physical condition including alcohol or drug use;

(c) Mental status;

(d) Information about the individual's strengths, coping skills, and social support network, including face-to-face contact with family and collateral informants; and,

(e) Identification of treatment needs and appropriate setting of care.

(2) A crisis plan shall be developed to de-escalate the crisis, stabilize the patient, restore safety, provide referral, and linkages to appropriate services, and coordination with other systems.

(D) Providers of crisis intervention shall have current certification in first aid and cardio-pulmonary resuscitation (CPR), and shall be trained in de-escalation techniques.

(E) When a patient appears to be medically unstable, the patient shall be referred to a medical facility or emergency medical service shall be called.

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