

5122-29-13

SUD Case management services.

(A) Substance use disorder case management services means those activities provided to assist and support individuals in gaining access to needed medical, social, educational and other services essential to meeting basic human needs. Case management services may include interactions with family members, other individuals or entities.

(1) Case management services shall include, at a minimum, the following activities:

(a) Assessment.

(b) Referral.

(c) Monitoring and follow-up.

(2) Examples of case management activities include: coordinating: client assessments, treatment planning and crisis intervention services; providing training and facilitating linkages for the use of community resources; monitoring service delivery; obtaining or assisting individuals in obtaining necessary services, for example, financial assistance, housing assistance, food, clothing, medical services, educational services, vocational services, recreational services, etc.; assisting individuals in becoming involved with self-help support groups; assisting individuals in increasing social support networks with family members, friends, and/or organizations; assisting individuals in performing daily living activities; and coordinating criminal justice services.

(a) Transportation in and of itself does not constitute case management.

(b) Waiting with clients for appointments at social service agencies, court hearings and similar activities does not, in and of itself, constitute case management.

(3) Case management services do not include the provision of

(a) Direct services to which the client has been referred such as medical, educational, or social; or,

(b) Internal quality assurance activities, such as clinical supervisory activities and/or case reviews/staffing sessions.

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