

Appendix A  
Ohio Department of Mental Health  
ACT Consumer Outcomes Thresholds

I. Introduction

The purpose of this appendix is to explain the process of collecting, scoring, and submitting Consumer Outcomes data for clients receiving ACT services, as well as establishing the Outcomes Thresholds referenced in rule 5122-29-29 of the Administrative Code.

II. Definitions and Terms

The following apply to this Appendix:

- Incidents of crisis intervention mental health service. All crisis intervention activities (crisis intervention mental health, crisis stabilization unit, CPST crisis) related to one episode of the client's crisis shall be counted as one incident.
- Number of Inpatient Psychiatric Hospital Days: Number of days in any psychiatric bed including hospitalization in psychiatric unit of general hospital, free standing psychiatric hospital or state behavioral health organization.
- Number of Crisis Stabilization Bed Days: Number of days in crisis stabilization facility, i.e. a facility which provides crisis services to consumers that may exceed twenty-three hours.
- Independent Housing: includes own house/apartment, friend's home, relative's home, supervised apartment, boarding home. Independent housing does not include: supervised group living, crisis residential, nursing home, respite care, licensed adult care facility (ACF), licensed mental retardation/developmental disabilities (MR/DD) facility, MR/DD intermediate care facility, state MR/DD institution, Ohio Department of Mental Health (ODMH) licensed residential facility, general medical or psychiatric hospital, correctional facility, intermediate care facility, adult foster care home, child foster care home, and homelessness.
- Housing Quality of Life: This is a score computed by adding the scores of Consumer Form A, Questions 8, 9 and 10.
- Housing Stability: Housing stability is defined as no more than one move during the six-month period. Moves include any change in housing and do not include hospitalization or incarceration. Limitations by housing programs are considered in scoring—i.e. moving out of a transitional group home because the group home length of stay is exceeded is counted as a move. This item is measured by the response to Question 4 on Provider Form A.

- **Involvement with Criminal Justice System:** Client avoids incarceration and has no new criminal justice involvement in the six-month period. If a client is already on probation or continues involvement with a mental health court, this does not count as “new” involvement with criminal justice system. This item is measured by the response to Question 10 on Provider Form A.
- **Competitive Employment** means any activity conducted as part of a community job for which anyone can apply and for which the individual is paid at least minimum wage.
- **Symptom Distress:** This is defined as the change on the Symptom Distress score on Consumer Form A, part 3, between two consecutive six month administrations of Ohio Outcomes.
- **Empowerment:** This is defined as the change on the Overall Empowerment score on Consumer Form A, part 4, between two consecutive six month administrations of Ohio Outcomes.
- **Quality of Life:** This is defined as the change on the Quality of Life score on Consumer Form A, part 1, between two consecutive six month administrations of Ohio Outcomes.

### III. Scoring

Each item is scored 0 or 1 with the exception of employment which is scored 0 or 2. The scores are totaled. The threshold requirement is that each ACT team achieve a score of six points or higher for two-thirds of the persons receiving ACT services.

Scoring Table

Number	Data Element - see definitions in Section II	Data Base Source of Element	Scoring
1*	Incidents of crisis intervention mental health service	Providers report to ODMH or its designee	1 = decreasing number or staying at 3 or fewer occurrences in the previous 6 months**  0 = anything else
2* & 3*	Number of inpatient psychiatric hospital days and number of crisis stabilization bed days	Providers report to ODMH or its designee	1 = reducing usage or staying at a level less than or equal to 5 days in the previous six months**  0 = anything else

Number	Data Element - see definitions in Section II	Data Base Source of Element	Scoring
4	Independent Housing	Consumer Form A: Question 65	On date of measurement:  1 = in independent housing  0 = anything else
5	Housing Quality of Life	Consumer Form A: Questions 8, 9, and 10	1 = continuing to improve or achieving an average composite score of 4.0 or better**  0 = anything else
6	Housing Stability	Provider Form A: Question 4	1 = no more than one move during six-month period  0 = anything else
7	Involvement in Criminal Justice System	Provider Form A: Question 10	1 = Client abided by law sufficiently to avoid incarceration and avoid new criminal justice system involvement during six-month period  0 = anything else
8	Employment Status	Provider's report to ODMH or its designee	On date of measurement: 2 = competitively employed  0 = not employed competitively, or employment is volunteer or workshop

Number	Data Element - see definitions in Section II	Data Base Source of Element	Scoring
9	Symptom Distress	Consumer Form A: Part 3	1 = improvement of 2 or more points or achieving a score of 25 or better on the Symptom Distress Scale**  0 = anything else
10	Empowerment	Consumer Form A: Part 4	1 = continuing to improve or achieving an average score of 3.0 or better on the Overall Empowerment Scale **  0 = anything else
11	Quality of Life	Consumer Form A: Part 1	1 = improvement of 0.5 points or more or achieving a score of 3.7 or better on the Quality of Life Scale**  0 = anything else
Total	Total score for each item for each ACT consumer		A score of 6 is considered positive. 2/3 of consumers on each ACT Team will score 6 or higher on outcomes.

Notes to scoring table:

\*These items must be collected by the agency for the six months prior to admission and reported to ODMH or its designee. It is assumed that the agency has outcomes measures for 6 months prior to ACT admission and will use those data. The data for these items are collected and reported within thirty days of admission. Agencies shall document any instances where this data is unavailable.

\*\*These items require comparing data with data at previous measurement point.