



**OHIO DEPARTMENT  
OF PUBLIC SAFETY**  
SAFETY • SERVICE • PROTECTION

- Bureau of Motor Vehicles
- Emergency Management Agency
- **Emergency Medical Services**
- Office of Criminal Justice Services
- Ohio Homeland Security
- Ohio State Highway Patrol



**John R. Kasich, Governor**  
**John Born, Director**  
**Melvin R. House**  
*Executive Director*

Emergency Medical Services  
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October 17, 2017

Jacob Ritzenthaler  
Regulatory Policy Advocate  
Common Sense Initiative Office  
77 South High Street, 30th Floor  
Columbus, Ohio 43215-6117

Dear Mr. Ritzenthaler:

Thank you for your review of the business impact analysis for Chapter 4765-10 (*Complaints*) of the Administrative Code. The Ohio Department of Public Safety (ODPS), Division of Emergency Medical Services (EMS) has received and read your reviews, recommendations, and conclusions.

In early November 2017, the Division of EMS intends to formally file OAC Chapter 4765-10 and all required materials with the Joint Committee on Agency Rule Review, the Ohio Legislative Service Commission, and the Secretary of State.

The Division of EMS plans to conduct a public hearing pursuant to Revised Code 119.03 in December 2017. The Division of EMS anticipates final-filing the rules with an approximate effective date in February 2018.

Regards,

Melvin R. House, Executive Director  
Division of Emergency Medical Services

cc: Emily Kaylor, CSI Director of Regulatory Policy  
Joseph A. Kirk, ODPS Rules Coordinator  
Michael Wise, ODPS Associate Legal Counsel

**Mission Statement**

*"to save lives, reduce injuries and economic loss, to administer Ohio's motor vehicle laws and to preserve the safety and well being of all citizens with the most cost-effective and service-oriented methods available."*