173-45-03 **Consumer guide content.**

(A) General information: ODA shall include the following information in the guide:

- (1) A description of the guide;
- (2) Disclaimers stating the limitations of the data included in the guide;.
- (3) A recommendation for each individual who is considering an admission into a long-term care facility to visit any facility that he or she is considering; and,.
- (4) Electronic links to other information on the internet about selecting long-term care facilities and long-term care service providers, including information maintained by pertinent government agencies and private organizations and the telephone numbers for those agencies and organizations.
- (B) Facility-specific information: ODA shall include the following information in the guide to help the public compare and select long-term care providers:
 - (1) Each nursing facility's consumer satisfaction survey data, quality measures, and regulatory survey data;.
 - (2) Each residential care facility's consumer satisfaction survey data and regulatory survey data; and,.
 - (3) Other publicly-available information to help the public compare and select long-term care service providers, including, but not limited to, nursing home staffing information published by CMS.

Effective:

Five Year Review (FYR) Dates:

12/01/2015

09/03/2015 and 12/01/2020

CERTIFIED ELECTRONICALLY

Certification

11/10/2015

Date

Promulgated Under: Statutory Authority: Rule Amplifies: Prior Effective Dates: 119.03 173.01, 173.02, 173.49; 42 USC 1396a(a)(9)(D) 173.46, 173.47, 173.49; 42 USC 1396a(a)(9)(D) 01/12/2001, 12/15/2005, 09/07/2006, 08/30/2010