

173-45-03

Long-term care consumer guide: ~~Consumer consumer guide~~ content.

(A) General information: ODA shall include the following information in the guide:

- (1) A description of the guide.
- (2) Disclaimers stating the limitations of the data included in the guide.
- (3) A recommendation for each individual who is considering an admission into a long-term care facility to visit any facility that he or she is considering.
- (4) Electronic links to other information on the internet about selecting long-term care facilities and long-term care service providers, including information maintained by pertinent government agencies and private organizations and the telephone numbers for those agencies and organizations.

(B) Facility-specific information: ODA shall include the following information in the guide to help the public compare and select long-term care providers:

- (1) Each nursing facility's consumer satisfaction survey data, quality measures, and regulatory survey data.
- (2) Each residential care facility's consumer satisfaction survey data and regulatory survey data.
- (3) Other publicly-available information to help the public compare and select long-term care service providers, including, but not limited to, nursing home staffing information published by CMS.

Effective: 11/16/2020

Five Year Review (FYR) Dates: 9/1/2020 and 11/14/2025

CERTIFIED ELECTRONICALLY

Certification

11/06/2020

Date

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