

173-45-03**Consumer guide content.****(A) General information: ODA shall include the following information in the guide:**

- (1) A description of the guide;
- (2) Disclaimers stating the limitations of the data included in the guide;
- (3) A recommendation for each individual who is considering an admission into a long-term care facility to visit any facility that he or she is considering; and,
- (4) Electronic links to other information on the internet about selecting long-term care facilities and long-term care service providers, including information maintained by pertinent government agencies and private organizations and the telephone numbers for those agencies and organizations.

**(B) Facility-specific information: ODA shall include the following information in the guide to help the public compare and select long-term care providers:**

- (1) Each nursing facility's consumer satisfaction survey data, quality measures, and regulatory survey data;
- (2) Each residential care facility's consumer satisfaction survey data and regulatory survey data; and,
- (3) Other publicly-available information to help the public compare and select long-term care service providers, including, but not limited to, nursing home staffing information published by CMS.

Replaces: 173-45-03  
Effective: 08/30/2010  
R.C. 119.032 review dates: 08/30/2015

CERTIFIED ELECTRONICALLY

---

Certification

08/20/2010

---

Date

Promulgated Under: 119.03  
Statutory Authority: 173.02, 173.49  
Rule Amplifies: 173.46, 173.47, 173.49  
Prior Effective Dates: 09/07/2006