

173-45-03**Consumer guide content.**

In an effort to provide consumers with information on the array of long-term care services, a variety of measures of quality, and other information useful in comparing and selecting nursing facilities, residential care facilities, and other long-term service providers, the department of aging shall include the following information in the consumer guide:

(A) A description of the guide;

(B) Disclaimers stating the limitations of the data included in the guide;

(C) In the case of nursing facilities, facility-specific data including customer satisfaction data obtained under section 173.47 of the Revised Code, nursing facility quality measure data specified in rule 173-45-07 of the Administrative Code, and data derived from standard surveys, state licensure surveys, and complaint surveys as specified in rule 173-45-08 of the Administrative Code;

(D) In the case of residential care facilities, facility-specific data including customer satisfaction data obtained under section 173.47 of the Revised Code, and data derived from licensure surveys and complaint surveys as specified in rule 173-45-08 of the Administrative Code;

(E) A recommendation that individuals considering nursing facility admission visit any facilities they are considering;

(F) Electronic links to other information on the internet about selecting nursing facilities and residential care facilities and about other long-term care options, including information maintained by pertinent government agencies and private organizations and the telephone numbers for those agencies and organizations.

Effective:

R.C. 119.032 review dates:

Certification

Date

Promulgated Under:	119.03
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Rule Amplifies:	173.46, 173.47, 173.49