## <u>173-45-03</u> <u>Consumer guide content.</u>

- (A) General information: ODA shall include the following information in the guide:
  - (1) A description of the guide;
  - (2) Disclaimers stating the limitations of the data included in the guide;
  - (3) A recommendation for each individual who is considering an admission into a long-term care facility to visit any facility that he or she is considering; and,
  - (4) Electronic links to other information on the internet about selecting long-term care facilities and long-term care service providers, including information maintained by pertinent government agencies and private organizations and the telephone numbers for those agencies and organizations.
- (B) Facility-specific information: ODA shall include the following information in the guide to help the public compare and select long-term care providers:
  - (1) Each nursing facility's consumer satisfaction survey data, quality measures, and regulatory survey data;
  - (2) Each residential care facility's consumer satisfaction survey data and regulatory survey data; and,
  - (3) Other publicly-available information to help the public compare and select long-term care service providers, including, but not limited to, nursing home staffing information published by CMS.

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