

3772-10-08

Slot machine meter readings and related statistical reports.

(A) Each casino operator licensee or applicant's internal control system shall include internal controls for meter readings and the preparation of related statistical reports.

(B) Any casino operator licensee may have a computer system to record any of the required meter readings. The computer shall store in machine-readable form all information required by this rule. The stored data shall not be susceptible to change or removal by any personnel without the system identifying and establishing a record of the personnel making the change, maintaining an archive of the original record, and identifying the new record as having been changed. Access to this information shall be restricted to the following:

- (1) Accounting department personnel;
- (2) Internal audit department personnel;
- (3) Slot department personnel when diagnosing slot problems;
- (4) Management staff when assessing slot performances; and
- (5) Count room supervisors when reconciling a slot drop.

(C) Bill validator meter readings shall be taken when any of the following occurs:

- (1) For each drop;
- (2) Devices containing bill validators are moved;
- (3) Denominations change;
- (4) Devices containing bill validators are placed in service;
- (5) Devices containing bill validators are taken out of service; and
- (6) The computer components of the devices containing bill validators are accessed, which could cause the device or system meters to reset.

(D) The internal controls shall detail the use of gaming machine meter sheets, including that each employee involved with the sheet's preparation shall attest to the accuracy of the information contained on the sheet. The sheet shall then be forwarded directly to the accounting department for comparison to the gaming machine win sheet and calculation of gaming machine statistics.

(E) The accounting department shall review all meter readings for reasonableness using preestablished parameters and prior meter readings. Meter readings shall not be altered except to correct meters that were incorrectly recorded, and all changes shall have adequate supporting documentation. The accounting department shall notify

- the slot department of potentially faulty meters and follow up to ensure that proper maintenance is performed. Documentation that supports machine service and maintenance shall be maintained in accordance with the record retention requirements contained within rule 3772-3-05 of the Administrative Code.
- (F) If a meter unexpectedly resets or "zeros out," then accounting personnel shall notify the slot department to determine the cause of the reset. If a problem persists, the commission shall be notified.
- (G) The casino operator licensee's accounting department shall prepare monthly slot activity statistical reports including:
- (1) A slot revenue summary report, which summarizes slot activity by drop and by denomination;
 - (2) A comparison of the meter drop with the actual drop report shall compare the meter drop with the actual drop by device, by denomination, and in total;
 - (3) A comparison of meter jackpots with actual jackpots paid;
 - (4) A comparison of the theoretical hold with the actual hold, by machine, by denomination, and in total;
 - (5) A comparison of ticket-in meter to tickets redeemed by device;
 - (6) A comparison of ticket-out meter to tickets issued by device; and
 - (7) A comparison of coupon-in meter to coupons redeemed by device.
- (H) If any of the comparison reports required in this rule, except for (G)(4), reveal a significant variance, then the casino operator licensee shall prepare and file an incident report documenting the variance with the commission. The casino operator licensee shall report the actual cause of the variance, unless the cause cannot be definitively determined after an investigation, in which case the probable cause of the variance shall be reported. The incident report shall be filed no later than one week from discovery.
- (I) No person shall alter meter information on any statistical report, unless the meter was read or recorded incorrectly or a data entry error occurred. All changes shall be supported with adequate documentation.

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