

4901:1-10-01      **Definitions.**

As used in this chapter:

- (A) "Applicant" means a person who requests or makes application for service.
- (B) "Chief of the public interest center" means the chief of the public interest center of the commission's consumer services department.
- (C) "Commission" means the public utilities commission of Ohio.
- (D) "Consolidated billing": means that a customer receives a single bill for electric services provide4d during a billing period for both EDU and CRES provider services.
- (E) "Consumer" means any person who receives service from an electric distribution company or electric service company.
- (F) "CRES provider" means a provider of competitive retail electric service.
- (G) "Critical customer" means any customer or consumer on a medical or life-support system who has provided appropriate documentation to the EDU that an interruption of service would be immediately life-threatening.
- (H) "Customer" means any person who has an agreement, by contract and/or tariff with an EDU or by contract with an electric service company, to receive service.
- (I) "Customer premises" means the residence(s), building(s), or office(s) of a customer.
- (J) "Director of the consumer services department" means the commission's director of consumer services.
- (K) "EDU" means an electric distribution utility as defined in division (A)(6) of section 4928.01 of the Revised Code.
- (L) "Electric utility" as used in this chapter includes EDUs and electric transmission owners.
- (M) "Fraudulent practice" means an intentional misrepresentation or concealment of a material fact hat the EDU relies on to its detriment.
- (N) "Microturbine" means a combustion turbine with a peak generation capacity of one hundred kW or less.
- (O) "Outage coordinator" means the emergency-outage coordinator of the commission's consumer services department.
- (P) "Person" includes an individual, corporation, company, co-partnership, association, or

joint venture.

(Q) "Slamming" means the transfer of or requesting the transfer of a customer's competitive electric service to another provider without obtaining the customer's consent.

(R) "Universal service fund" means a fund established pursuant to section 4928.51 of the Revised Code, for the purpose of providing funding for low-income customer assistance programs, including the percentage of income payment plan program, customer education, and associated administrative costs.

(S) "Voltage excursions" are those voltage conditions that occur outside of the voltage limits as defined in the electric utility's tariffs that may result from: the operations of customer equipment (e.g. spot welders or motor starting), lightning, storms, winds, accidents, or other factors beyond the control of the electric utility; the electric utility's system operations (e.g., switching operations); or by emergency operations.

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Certification

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