

4901:1-10-02**Purpose and scope.**(A) The rules in this chapter:

- (1) Apply to investor-owned EDUs and transmission owners, as defined in this chapter.
- (2) Are intended to promote safe and reliable service to consumers and the public, and to provide minimum standards for uniform and reasonable practices.

(B) The commission may, in addition to the rules in this chapter, require EDUs and/or transmission owners to furnish other or additional service, equipment, and facilities upon any of the following:

- (1) The commission's own motion.
- (2) Formal or informal commission resolution of a complaint.
- (3) The application of any EDU.

(C) The commission may waive any requirement of Chapter 4901:1-10 of the Administrative Code for good cause shown or upon its own motion.(D) The rules in this chapter shall not relieve the EDUs and/or transmission owners from:

- (1) Providing adequate service and facilities as prescribed by the commission.
- (2) Complying with the laws of this state.

(E) Except as set forth below, the rules of this chapter supersede any inconsistent provisions, terms, and conditions of the EDU's tariffs. An EDU may adopt or maintain tariffs providing superior standards of service, reliability or safety, or greater protection for customers or consumers. Further, an EDU may adopt or maintain tariffs which are not inconsistent with the rule of this chapter.(F) When an EDU and/or transmission owner in a complaint proceeding under section 4905.26 of the Revised Code demonstrates compliance with the relevant service or performance standard of this chapter, excluding rule 4901:1-10-27 of the Administrative Code, a rebuttable presumption is created that the electric utility is providing adequate service regarding that standard. Such presumption applies solely to the specific standard addressed by the commission for the time period at issue in the complaint proceeding. No such presumption is created merely by compliance with any reporting requirement of this chapter.

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Certification

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