

4901:1-13-01 **Definitions.**

As used in this chapter:

- (A) "Bona fide dispute" means a reasonable dispute registered with the commission's call center or a formal complaint filed with the commission's docketing division.
- (B) "Business day" means, for purposes of initiation or installation of service, a day when a gas or natural gas company performs regularly scheduled installation and, for all other purposes, a day when the provider observes regularly scheduled customer service office hours.
- (C) "Commission" means the public utilities commission of Ohio.
- (D) "Company" means a gas or natural gas company as defined in section 4905.03 of the Revised Code.
- (E) "Consumer" means any person who receives service from a gas or natural gas company.
- (F) "Competitive retail natural gas service" or "CRNGS" has the meaning set forth in section 4929.01 of the Revised Code.
- (G) "Customer" means any person who has an agreement, by contract and/or tariff, with a gas or natural gas company to receive service or any person who requests or makes application for service from a gas or natural gas company.
- (H) "Customer premises" means the residence(s), building(s), or office(s) of a customer.
- (I) "Fraudulent practice" means an intentional misrepresentation or concealment of a material fact that the gas or natural gas company relies on to its detriment. Fraudulent practice does not include tampering or unauthorized reconnection of gas service.
- (J) "Gas company" means a company that meets the definition of a gas company set forth in section 4905.03 of the Revised Code and that also meets the definition of a public utility under section 4905.02 of the Revised Code.
- (K) "Governmental aggregator" ~~shall have~~ has the meaning set forth in section 4929.01 of the Revised Code.
- (L) "Manometer" means an instrument for measuring the pressure of gas or natural gas.
- (M) "Natural gas company" means a company that meets the definition of a natural gas company set forth in section 4905.03 of the Revised Code and that also meets the definition of a public utility under section 4905.02 of the Revised Code.

- (N) "Nonresidential gas service" means a gas or natural gas service provided to any location where the use is primarily of a business, professional, institutional, or occupational nature.
- (O) "Person" includes an individual, corporation, company, co-partnership, association, or joint venture.
- (P) "Postmark" means a mark, including a date, stamped or imprinted on a piece of mail which serves to record the date of its mailing, ~~which in no event shall be earlier than the date on which the item is actually deposited in the mail.~~ For electronic mail, postmark means the date the electronic mail was transmitted.
- (Q) "Pounds per square inch gauge" refers to a measurement when testing gas pressure.
- (R) "Residential gas service" means a gas or natural gas service provided to any location where the use is primarily of a domestic nature.
- (S) "Retail natural gas supplier" has the meaning set forth in section 4929.01 of the Revised Code.
- (T) "Slamming" means the transfer of or requesting the transfer of a customer's competitive natural gas service to another provider without obtaining the customer's consent.
- (U) "Small commercial customer" means a commercial customer which is not a mercantile customer under division (L) of section 4929.01 of the Revised Code.
- (V) "Small gas company" means a gas company serving seventy-five thousand or fewer customers.
- (W) "Small natural gas company" means a natural gas company serving seventy-five thousand or fewer customers.
- (X) "Tampering" means to interfere with, damage, or bypass a utility meter, gas line, or gas facilities with the intent to impede the correct registration of a meter or the proper functions of a gas line or gas facilities so far as to reduce the amount of utility service that is registered on or reported by the meter. Tampering includes the unauthorized reconnection of a utility meter, gas line, or gas facility that has been disconnected by the utility.

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Certification

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