5122-24-01 Certification definitions.

(A) Purpose

The purpose of this rule is to provide definitions for key words and phrases used in the department certification standards.

(B) Applicability

The following definitions apply to Chapters 5122-24 to 5122-29 of the Administrative Code:

- (1) "Abuse" means any act or absence of action inconsistent with human rights which results or could result in physical injury to a person served, unless the act is done in self defense or occurs by accident; any act which constitutes sexual activity, as defined under Chapter 2907. of the Revised Code, where such activity would constitute an offense against a person served under that chapter; insulting or coarse language or gestures directed toward a person served which subjects the person served to humiliation or degradation; or depriving a person served of real or personal property by fraudulent or illegal means. For children, the definition of abuse is the same as in sections 2919.22 and 2151.031 of the Revised Code.
- (2) "Acceptability" means the way in which the agency ensures that its services and activities are sensitive to the individual needs of people, and that the agency addresses issues of freedom of choice, and of ethnic, racial, gender and cultural characteristics. Acceptability includes seeking out the advice of people being served, or of populations who may not be receiving sufficient services as reflected by a comparison of community demographics and the demographics of persons served by the agency, in order to understand how acceptability varies within the general population.
- (3) "Accessibility" means the ability for persons served to enter, approach, communicate with, or make use of the services of an agency, including but not limited to the need for bilingual staff, minority-specific programming, staffing patterns that reflect community demographics and adequacy of hours of operation.
- (4) "Activity" means an action performed by an agency that does not constitute a mental health service as defined in paragraph (B)(109) of this rule, and therefore does not have a cost per unit, but that is reimbursable by the department, either as an activity, e.g., research, or as a portion of the unit cost of services, e.g., administrative.

(5) "Activity therapist" (AT) means an individual trained to assist people in developing or maintaining creative physical or social skills through participation in recreational, art, dance, drama, social and other activities.

- (6) "Administer" means the direct application of a single drug to the body of a client either by injection, inhalation, ingestion or any other means. The complete act of administration entails the following:
 - (a) Removal of an individual dose from a previously dispensed, properly labeled container;
 - (b) Verification of drug dose with the practitioner's order;
 - (c) Properly identifying the client before giving the individual dose; and
 - (d) Properly recording the time and dose given in the client's integrated clinical record.
- (7) "Administrative supervision" means to monitor the administrative aspects of a service or group of services within an agency.
- (8) "Admission" means an agency's decision to offer direct services to a person, and includes opening an integrated clinical record for the person at the time of the first admission to the agency.
- (9) "Affiliation agreement" means a signed, written understanding among two or more organizations that describes how they will work together to benefit persons in the community.
- (10) "Affirmative action plan" means the identification and analysis of employment opportunities for minority persons in an agency, and a plan to achieve equal employment opportunity.
- (11) "Agency" means:
 - (a) Any agency, subcontract agency, facility, or organization funded by a community mental health board to provide the mental health services listed in section 340.09 of the Revised Code:
 - (b) Any community mental health board approved by the department in

- accordance with division (A)(6) of section 340.03 of the Revised Code to provide any of the mental health services listed in section 340.09 of the Revised Code, or any mental health board determined by the department to be providing a service subject to department approval;
- (c) Any residential facility licensed according to section 5119.22 of the Revised Code that provides any of the mental health services listed in rules 5122-29-03 to 5122-29-27 of the Administrative Code; and
- (d) Any agency providing a service approved by the community mental health board and the director of mental health as listed in division (R) of section 340.09 of the Revised Code.
 - "Community Mental Health Agency" has the same meaning and includes "Community Mental Health Facility" as defined by division (O) of section 5119.01 of the Revised Code, and may be referred to as "Agency," "Subcontract Agency," "Facility," or "Organization."
- (12) "Appropriate alternative procedure" means a mental health treatment procedure that is ordinarily available to a research subject and is commonly applied to the condition for which the subject has been selected to participate in research.
- (13)(12) "Appropriateness" means actions, treatment or service that promote empowerment, dignity, and self-worth as defined by the person served in consultation with the individuals providing the service.
- (14)(13) "Art therapist" (ATR) means an individual who is registered as an art therapist with the "art therapy credentials board".
- (15) "Benefits" means any consequences with some desirable value that may accrue to a research subject as a result of participation.
- (16)(14) "Career exploration" means one aspect of a vocational service in which agency staff work with a person to assess vocational interests and aptitudes in preparation for employment.
- (17)(15) "Certificate" means the official document containing the department's written authorization to the agency to operate specific services or activities. These services and activities are those which are included in the agency's contract or sub-contract with the community mental health board or for which a non-contract agency has voluntarily applied.

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(18)(16) "Certification" means the written authorization from the department for an agency to operate specific services and provide activities according to Chapters 5122-24 to 5122-29 of the Administrative Code. These services and activities are those which are included in the agency's contract or sub-contract with the community mental health board or for which a non-contract agency has voluntarily applied.

- (19)(17) "Certification standards" means the requirements as stated in rules 5122-24-01 to 5122-29-27 of the Administrative Code with which an agency must comply in order to receive certification by the department to provide mental health services and activities listed in section 340.09 of the Revised Code. These services and activities are those which are included in the agency's contract or sub-contract with the community mental health board or for which a non-contract agency has voluntarily applied.
- (20)(18) "Certified therapeutic recreation specialist" (CTRS), means an individual certified as a certified therapeutic recreation specialist by "the national council for therapeutic recreation certification".
- (21)(19) "Client" means a person admitted by an agency for mental health services or who receives mental health services from an agency. "Persons," "Persons Receiving Services," "Persons Being Served," or "Persons Served", has the same meaning as client. The terms include all categories of persons of all ages such as age, unless specified.
- (22) "Client feedback" means information obtained from persons served regarding how they perceive the mental health services that have been provided and the effect of services. Such information may be elicited through questionnaires, interviews, or by other methods.
- (23)(20) "Clinical nurse specialist" (CNS) means a registered nurse who holds a current, valid certificate of authority issued by the Ohio board of nursing that authorizes the practice of nursing as a clinical nurse specialist in accordance with Chapter 4723. of the Revised Code.
- (24)(21) "Community mental health board" means the body constituted according to section 340.02 of the Revised Code, and has the same duties as described in section 340.03 of the Revised Code. Community mental health board means both a community mental health board and a board of alcohol, drug addiction and mental health services. If the term community mental health board is used, it also refers to a board of alcohol, drug addiction and mental health services.

(25)(22) "Community mental health plan" means the plan for providing mental health services as developed by a community mental health board and approved by the department of mental health in accordance with section 340.03 of the Revised Code.

- (26)(23) "Community support system" means an array of services and activities that provides treatment, support, and rehabilitation services according to division (A)(9) of section 340.03 of the Revised Code.
 - (a) Location of persons in need of mental health services to inform them of available services and benefits mechanisms;
 - (b) Assistance for clients to obtain services necessary to meet basic human needs for food, clothing, shelter, medical care, personal safety, and income;
 - (c) Mental health care, including, but not limited to outpatient, partial hospitalization, and, where appropriate, inpatient care;
 - (d) Emergency services and crisis intervention;
 - (e) Assistance for clients to obtain vocational services and opportunities for jobs;
 - (f) Provision of services designed to develop social, community, and personal living skills;
 - (g) Access to a wide range of housing and the provision of residential treatment and support;
 - (h) Support, assistance, consultation, and education for families, friends, consumers of mental health services, and others;
 - (i) Recognition and encouragement of families, friends, neighborhood networks, especially networks that include racial and ethnic minorities, churches, community organizations, and meaningful employment as natural supports for consumers of mental health services;
 - (j) Grievance procedures and protection of the rights of consumers of mental health services; and

(k) Case management, which includes continual individualized assistance and advocacy to ensure that needed services are offered and procured.

- (27)(24) "Consent" means agreement to participate in a research or treatment procedure on the basis of the subject's understanding of its nature and possible risks and benefits.
- (28)(25) "Continuing education" means a process that is designed to improve or enhance the skills, knowledge, attitudes or competencies related to professional development of agency staff.
- (29)(26) "Counselor trainee" (CT) means an individual registered with the state of Ohio, counselor and social worker board, as a counselor trainee according to Chapter 4657. of the Revised Code.
- (30)(27) "Crisis" means a situation with a high stress level, for either an individual or a system, and where usual coping methods do not succeed in resolving the issues presented by the precipitating event. A crisis is usually short in duration, lasting less than eight to twelve weeks.
- (31)(28) "Culturally specific and relevant service" means a service that responds effectively to the values present in all cultures, including but not limited to such cultures as African American, Hispanic, Asian, Amish, native American, and deaf persons. This also includes participation by persons from such cultures in decision making, service design and evaluation.
- (32)(29) "Culturological assessment" means the systematic appraisal or examination of individuals, groups and communities as to their cultural beliefs, values and practices to determine explicit needs and intervention practices within the cultural context of the people being evaluated, and includes the following domains:
 - (a) Patterns of life style;
 - (b) Specific cultural values/norms;
 - (c) Cultural taboos/myths;
 - (d) Worldview and ethnocentric tendencies;

- (e) General features that client perceives similar to other cultures;
- (f) Health and life care rituals and rites of passage to maintain health;
- (g) Folk and professional health/illness systems utilized;
- (h) Degree of cultural change and acculturation noted;
- (i) Caring behaviors;
- (i) Cultural restrictions;
- (k) Spiritual needs; and
- (1) Family
- (33)(30) "Department" means the Ohio department of mental health.
- (34)(31) "Destruction" means the act of making a drug unusable.
- (35)(32) "Director" means the chief executive and administrative officer of the Ohio department of mental health.
- (36)(33) "Dispense" means the professional judgement and the physical act of placing a specific drug in final association with the name of a particular client pursuant to the lawful prescription of a practitioner and according to paragraph (B) of rule 4729-5-01 of the Administrative Code. Dispensing includes the proper selection, measuring, packaging, labeling, and issuing of a drug or biological for a client or a service unit. Only a pharmacist or physician may dispense medications.
- (37)(34) "Distribute" means the general system of moving drugs from a supplier to final destination, whether administered to a person served, stored, returned to supplier or destroyed.
- (38)(35) "DSM IIIR" means the "Diagnostic and Statistical Manual of Mental Disorders, III, Revised, American Psychiatric Association, 1987," or its successors.

(39)(36) "Doctor of osteopathic medicine" (DO) means a doctor of osteopathic medicine who is a physician as defined in Chapter 4731. of the Revised Code.

- (40)(37) "Emergency" means a situation that is a matter of life or death or of extreme drastic loss of a person's ability to manage a potentially dangerous situation where the goal is avoidance of loss and minimization of risks.
- (41)(38) "Ethnic, minority, or cultural group" means population groups such as "African Americans", "Hispanic persons", "Asian persons", native Americans", persons from the "Amish" culture, deaf persons or other groups that share a set of values or experiences that are important to understand in order to provide effective and relevant mental health services.
- (42)(39) "Executive director" means the individual responsible for the day-to-day operation of an agency. The executive director, as defined by this paragraph, may be referred to by other titles, such as "chief executive officer."
- (43) "Existing scientific theory" means a general explanation of a phenomenon that has achieved at least minimal acceptance among some group of researchers, as evidenced by journal articles or books dealing with the topic.
- (44) "Experimental" means the introduction of new physical, psychological, or social interventions in a research process, the effectiveness and appropriateness of which have not yet become an accepted part of professional practice.
- (45) "Generalizability" means the accuracy with which research results can be transferred to situations other than those originally studied.
- (46)(40) "Governing board" means the designated individuals or governing body legally responsible for conducting the affairs of the agency.
- (47)(41) "Grievance" means a formal request for further review of any unresolved written complaint or a complaint containing allegations of the denial, exercise or violation of the rights of persons served. A grievance may be initiated either verbally or in writing by a person served, client, ex-client, or any other person or agency acting on behalf of a person served.
- (48)(42) "Hazardous materials" means any substance considered to be potentially harmful to humans, including, but not limited to, toxic chemicals or flammable substances.

(49)(43) "Health officer" means any public health physician; public health nurse; or other person authorized by or designated by a city health district; a general health district; or a board of alcohol, drug addiction, and mental health services to perform the duties of a health officer according to Chapter 5122. of the Revised Code.

- (50) "Home-based intervention service" means a short-term, intensive, in-home intervention designed to avert a long term out-of-home placement for children and adolescents with severe emotional disturbances.
- (51)(44) "ICR" means <u>integrated</u> individual client record as described in Chapter 5122-27 of the Administrative Code.
- (52)(45) "IEP" means an individualized education program designed by the child's school personnel that describes the specialized educational services to be provided by the school system.
- (53) "Incident" means any event that poses a danger to the health and safety of persons served and/or staff of the agency, and is not consistent with routine care of persons served or routine operation of the agency.
- (54)(46) "Independent social worker" (ISW) means an individual who holds a current, valid license as an independent social worker, issued by the state of Ohio, counselor and social worker board, according to Chapter 4757. of the Revised Code.
- (55)(47) "In-service education" means a process relating to specific job duties and responsibilities designed to improve or enhance specific content skills, knowledge, attitudes and competencies.
- (56)(48) "Intervention" means a procedure that is intended to produce a change in behavior, cognition, and/or physiological or biochemical process.
- (57)(49) "ISP" means individualized service plan as described in rule 5122-27-04 of the Administrative Code.
- (58)(50) "Licensed occupational therapist" (OT/L) means an individual who holds a current valid license as an occupational therapist from the Ohio occupational therapy, physical therapy, and athletic trainers board according to Chapter 4755. of the Revised Code.
- (59)(51) "Licensed occupational therapist assistant" (OTA/L) means an individual

who holds a current valid license as an occupational therapist assistant from the Ohio occupational therapy, physical therapy, and athletic trainers board according to Chapter 4755. of the Revised Code.

- (60)(52) "Licensed practical nurse" (LPN) means an individual who holds a current, valid license as a licensed practical nurse from the Ohio board of nursing according to Chapter 4723. of the Revised Code.
- (61)(53) "Licensed school psychologist" (L.S. PSY) means an individual who holds a current, valid license from the state board of psychology to practice school psychology according to Chapter 4732. of the Revised Code, and for the purpose of these rules means certified or licensed school psychologist according to section 3319.22 of the Revised Code.
- (62)(54) "Licensed school psychology assistant" (L.S. PSY A.) means an individual who is registered with the state board of psychology to practice psychology as a trainee, intern or assistant, and may or may not be working toward licensure as a school psychologist, and who is appropriately supervised according to rule 4732-13-04 of the Administrative Code.
- (63) "Major unusual incident" means an occurrence likely to cause serious harm which is not consistent with the routine care of a person served or routine operation of the agency. Incidents may involve persons served, agency staff while on duty, or visitors. Major incidents shall include all deaths, serious bodily injuries, alleged criminal acts, alleged abuse or neglect, any adverse reaction of a person served to a life threatening degree due to an administered drug, medication errors likely to result in serious consequences to a person served, and any life threatening situations.
- (64)(55) "Master of science in nursing" (MSN) means an individual who holds a current, valid license as a registered nurse from the Ohio board of nursing according to Chapter 4723. of the Revised Code, a certificate of authority (COA) issued by the board, and holds a masters degree or doctorate in nursing with a specialization in psychiatric nursing or graduate equivalent, as accepted by the Ohio board of nursing, i.e., R.N.C., M.S., N.D. or M.A.
- (65)(56) "Medical doctor" (MD) means an individual who is a physician licensed by the state medical board according to Chapter 4731. of the Revised Code to practice medicine, or a medical officer of the government of the United States while in this state in the performance of his or her official duties.
- (66) "Methodological expertise" means having extensive training and experience in research methodology that is considered acceptable to professional scientists who conduct and publish research of a similar nature.

(67) "Methodological standards" means rules of conduct for research that are outlined in or may be derived from methodological and statistical books and journals or that methodological exerts within a particular area of research would agree are appropriate.

- (68) "Minimal risk" means risk that is no greater than that encountered in ordinary daily activities outside of a research setting.
- (69)(57) "Misconduct" means any act that may affect, interrupt or interfere with the performance of official duties and that is illegal or a wrongful performance or omission of a legal duty.
- (70)(58) "Music therapist/board certified" (MT-BC) means an individual who is certified by "the certification board for music therapists".
- (71) "Needs assessment" means the identification of the types and amounts of existing or potential needs for mental health and other supportive services in the population of a service area, and includes the assessment of the relative severity of these needs as perceived by local citizens, persons served and their families, significant others and professionals, including community mental health service providers.
- (72) "Negative consequences" means undesirable results or risk of undesirable results that may occur as a result of participation in a research study. Such undesirable results may include physical or psychological harm, pain, or financial or material loss.
- (73)(59) "Neglect" means a purposeful or negligent disregard of duty by an employee or staff member. Such duty is one that is imposed on an employee or staff member by statute, rule, or professional standards and which is owed to the person served by that employee or staff member.
- (74) "New knowledge" means information that is added to or modifies existing scientific theory or facts that are accepted among a group of researchers.
- (75) "Non-threatening information" means information that does not concern sexual behavior, drug or alcohol use, participation in criminal acts, or any other information that, if disclosed, might produce some negative consequences for the research subject.
- (76)(60) "Nurse practitioner" (NP) means a registered nurse who holds a current, valid certificate of authority issued by the Ohio board of nursing that authorizes the practice of nursing as a nurse practitioner in accordance with Chapter 4723. of the Revised Code.

(77)(61) "Orientation" means a process designed to improve or enhance an employee's knowledge about his or her job responsibilities and physical environment to increase awareness of the expectations, choices, resources, and constraints that affect job performance and adjustment.

- (78)(62) "Outcomes" means the impact on the system or person served.
- (79) "Paper and pencil questionnaire" means a printed or written data collection form with items that are of a non-threatening nature, in which the information to be derived by the researcher from the items is directly apparent from the item content. This excludes psychological tests requiring special scoring procedures that cannot be easily explained to the research subject, such as intelligence or personality tests.
- (80)(63) "Parent" means the parent(s) having custody or the legal custodial agent for a minor.
- (81) "Patterns of use" means information describing numbers and characteristics of elients using specific identified mental health services over a specified period of time.
- (82)(64) "Person with serious emotional disturbance" means a person less than eighteen years of age who meets the department's 508K certification criteria, that which is a combination of duration of impairment, intensity of impairment and diagnosis. The following criteria are used in the certification process:
 - (a) Criteria:
 - (i) Under eighteen years of age;
 - (ii) Marked to severe emotional/behavioral impairment;
 - (iii) Impairment that seriously disrupts family or interpersonal relationships; and
 - (iv) May require the services of other youth-serving systems (e.g., education, human services, juvenile court, health, mental health/mental retardation, youth services, and others).
 - (b) Marked-to-severe behavioral impairment is defined as impairment that is

at or greater than the level implied by any of the following criteria in most social areas of functioning:

- (i) Inability or unwillingness to cooperate or participate in self-care activities;
- (ii) Suicidal preoccupation or rumination with or without lethal intent;
- (iii) School refusal and other anxieties or more severe withdrawal and isolation;
- (iv) Obsessive rituals, frequent anxiety attacks, or major conversion symptoms;
- (v) Frequent episodes of aggressive or other antisocial behavior, either mild with some preservation in social relationships or more severe requiring considerable constant supervision; and
- (vi) Impairment so severe as to preclude observation of social functioning or assessment of symptoms related to anxiety (e.g., severe depression or psychosis).
- (c) An impairment that seriously disrupts family or interpersonal relationships is defined as one:
 - (i) Requiring assistance or intervention by police, courts, educational system, mental health system, social service, human services, and/or children's services;
 - (ii) Preventing participation in age-appropriate activities;
 - (iii) In which community (home, school, peers) is unable to tolerate behavior; or
 - (iv) In which behavior is life-threatening (e.g., suicidal, homicidal, or otherwise potentially able to cause serious injury to self or others).
- (83)(65) "Person with severe mental disability" means a person eighteen years of age or older with a severe mental or emotional disability who meets at least two of the three following criteria of diagnosis, duration, and disability:

(a) Diagnosis: the current primary diagnosis is delusional disorders (DSM IIIR 297.10); dissociative disorders (DSM IIIR 300.14); eating disorders (DSM IIIR 307.10, 307.51, 307.52); mood disorders (DSM IIIR 296.3x, 296.4x, 296.5x, 296.6x, 296.70, 300.40, 301.13, 311.00); organic mental disorders (DSM IIIR 290.0, 290.10, 290.1x, 290.4x, 294.10, 294.80); personality disorders (DSM IIIR 301.00, 301.20, 301.22, 301.40, 301.50, 301.60, 301.70, 301.81, 301.82, 301.83, 301.84, 301.90), psychotic disorders (DSM IIIR 395.40, 295.40, 295.70, 298.90); schizophrenia (DSM IIIR 295.1x, 295.2x, 295.3x, 295.6x, 295.9x); somatoform disorder (DSM IIIR 307.80); other disorders (DSM IIIR 313.23, 313.81, 313.82); or other specified.

- (b) Duration: the length of the problem can be assessed by either inpatient or outpatient use of service history, reported length of time of impairment, or some combination, including at least two prior hospitalizations of more than twenty-one days or any number of hospitalizations (more than one) totaling at least forty-two days prior to the assessment, or ninety to three hundred sixty-five days in a hospital or nursing home within three prior years, or major functional impairment lasting more than two years, resulting in utilization of outpatient mental health services on an intermittent and/or continuous basis.
- (c) Disability/functional impairment: severity of disability can be established by disruption in two or more life activities, including but not limited to: employment, contributing substantially to one's own financial support (not to be entitlements), independent residence, self-care, perception and cognition, stress management/coping skills, interpersonal and social relations.
- (84)(66) "Pharmacist" (PHAR) means an individual who holds a current, valid license from the Ohio board of pharmacy according to Chapter 4729. of the Revised Code.
- (85)(67) "Physical health assessment" means a comprehensive evaluation of a person's physical and emotional status including, but not limited to, physiological, emotional, nutritional and lifestyle components.
- (86)(68) "Physician" (MD) means the same as "medical doctor" and "doctor of osteopathic medicine."
- (87)(69) "Physician assistant" (PA) means an individual who is registered with the state of Ohio medical board as a physician assistant under Chapter 4730. of

the Revised Code to provide services under the supervision and direction of a licensed physician or a group of physicians who are responsible for his or her performance.

- (88)(70) "Plan" means a written document related to a service or activity that describes goals and objectives, assigns responsibility for implementation, establishes outcome measures, and assigns responsibility for monitoring and reporting results.
- (89)(71) "Policy" means a written statement developed by an agency that gives specific direction regarding how the agency intends to operate, either administratively or programmatically. Policies are developed to ensure that agency staff perform their duties in a consistent manner and that the public can expect that all services and activities will be conducted according to the policy statement.
- (90)(72) "Prescribe" means the professional judgment of selecting a specific drug, dosage and schedule of administration appropriate to the therapeutic needs of a person served.
- (73) "Principal" means a person who has controlling authority or is in a leading position, (e.g., executive director, chief financial officer, or chief clinical officer).
- (91)(74) "Professional clinical counselor" (PCC) means an individual who holds a current, valid license issued by the state of Ohio, counselor and social worker board, as a professional clinical counselor according to Chapter 4757. of the Revised Code.
- (92)(75) "Professional counselor" (PC) means an individual who holds a current, valid license issued by the state of Ohio, counselor and social worker board, as a professional counselor according to Chapter 4757. of the Revised Code.
- (93)(76) "PRN order" (pro re nata order) means a written practitioner's order for a medication, treatment, or procedure which is only carried out when a person served manifests a specific, previously defined clinical or behavioral characteristic.
- (94)(77) "Procedure" means a written set of instructions describing the step-by-step actions to be taken by agency staff in implementing the policies of the agency.
- (95)(78) "Psychiatrist" (MD) means an individual who holds a current valid license

to practice medicine according to section 4731. of the Revised Code, issued by the state medical board, who has satisfactorily completed a residency training program in psychiatry as approved by the residency review committee of the accreditation council for graduate medical education of the American medical association, the committee on postgraduate education of the American osteopathic association, or the American osteopathic board of neurology and psychiatry, or who has been recognized as of July 1, 1989, as a psychiatrist by the Ohio medical association or Ohio osteopathic association, on the basis of formal training and five or more years of medical practice limited to psychiatry, or who is a licensed physician working under a temporary license and completing a residency in psychiatry.

- (96)(79) "Psychoeducational milieu" means a treatment design based on a blending of mental health services and educational services.
- (97)(80) "Psychologist" (PSY) means an individual who holds a current valid license from the state board of psychology, issued under Chapter 4732. of the Revised Code and who, in addition, meets either of the criteria as set forth in divisions (I)(1) and (I)(2) of section 5122.01 of the Revised Code.
- (98)(81) "Psychology assistant/assistant" (PA/A) means an individual who is registered with the state board of psychology, as a work supervisee and has attained masters level training in psychology or a related mental health field and who may or may not be working toward a doctoral or licensure according to paragraphs (G) and (H) of rule 4732-13-04 of the Administrative Code.
- (99)(82) "Psychology intern/fellow" (PI/PF) means an individual who is registered with the state board of psychology as a training supervisee who is working toward licensure according to paragraph (E) of rule 4732-13-04 of the Administrative Code.
- (100)(83) "Public observation" means observations that could be made by anyone in places that are freely accessible to anyone, such as public parks, public buildings, or public streets.
- (101)(84) "Public record" means information that is, in general, available to anyone, such as information in public libraries, newspapers, and government records that are public according to section 149.43 of the Revised Code.
- (102)(85) "Purchase" means the act of requesting a drug(s) from a licensed supplier.
- (103) "Quality assurance activity" means an administrative activity conducted to

- promote and ensure quality and appropriateness of services conducted in accordance with a plan that describes the objectives, scope and organization of the activities.
- (86) "Recovery" means a personal process of overcoming the negative impact of a psychiatric disability despite its continued presence. It is an interpersonal dynamic process of embracing hope, defining oneself, and participating in meaningful roles in the community.
- (104)(87) "Referral" means a recommendation to seek or request services and/or evaluation between agencies in order to assess or meet the needs of persons served. Referral, as used in "information and referral service", means the act of assisting an individual gain access to services of a community agency.
- (105)(88) "Registered nurse" (RN) means an individual who holds a current, valid license as a registered nurse from the Ohio board of nursing according to Chapter 4723. of the Revised Code.
- (89) "Resiliency" means a dynamic process which takes into account the interaction of risk and protective factors, contextual conditions, as well as the individual's traits and abilities.
- (106) "Research activity" means a systematic investigation of phenomena or relationships among variables, guided by existing theory in the mental health field, and executed within a rigorous methodological design, such that the results are generalizable and have the potential to yield new knowledge about the causes and prevention of mental health problems, the mental health needs of special client populations, and the development of effective services.
- (107) "Risk" means a possibility that some negative consequence might occur as a result of participation in a research study.
- (108)(90) "Self-administration" means a person taking medication independently.
- (109)(91) "Service" means any action named and defined in Chapter 5122-29 of the Administrative Code as a mental health service provided for persons served by the agency and their families and significant others, community organizations, and the general public for the purpose of treating or preventing mental illness, emotional disturbance, or substance abuse.
- (110) "Service evaluation activity" means types of applied research in which service process and outcome are related to a set of values, and/or service or elient goals and objectives. Findings are applied to decision-making about agency planning, service provision, allocation of resources, staff training, public accountability, and promotion of the mission of the organization.

(111)(92) "Significant others" means individuals who are significant and important to the well-being of a person served, as identified by the person served.

- (112)(93) "Social worker" (SW) means an individual who holds a current, valid license as a social worker, issued by the state of Ohio, counselor and social worker board, according to Chapter 4757. of the Revised Code.
- (113)(94) "Social worker/assistant" (SWA) means an individual who holds a current, valid license as a social worker assistant, issued by the state of Ohio, counselor and social worker board, according to Chapter 4757. of the Revised Code.
- (114)(95) "Standard" means a stated level of performance for a service or activity expressed as an accepted and adhered-to practice in the mental health service system.
- (115)(96) "Stock supply" means a volume of medications that are not dispensed, or not labelled with the specific name of a person served, and has the same meaning as "limited stock supply".
- (116) "Subject" means a person who is an object of study as part of a research activity. Subjects may include persons receiving mental health services, staff of mental health agencies, or other persons.
- (117)(97) "Supervise" means to monitor, instruct and be accountable for agency staff in their performance of clinical services to persons served according to the policies of the agency, and has the same meaning as "clinical supervision."
- (118)(98) "Termination" means the decision to no longer provide services to a person served by the agency.
- (119)(99) "Trained other" (TO) means an individual with training adequate to perform specific mental health services and who is not otherwise designated as a provider or supervisor, and who is not required to perform duties covered under the scope of practice according to Ohio professional licensure. Trained other may include peer supporter/support workers.
- (120)(100) "Transfer" means an agency's recommendation to discontinue providing one or more services to a person and to begin providing another service(s) in the same agency.

(121)(101) "Variance" means written permission granted by the department to an agency to meet a modified requirement of a rule of the Administrative Code.

(122)(102) "Waiver" means written permission granted by the department to an agency to be exempted from a rule or specific provision of a rule of the Administrative Code.

| Effective: | | |
|----------------------------|------------|---|
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