5537-8-01 Electronic tolling rules.

- (A) Account Electronic toll account applications.
 - (1) Applications to establish an <u>electronic toll</u> account for the payment of tolls electronically <u>on a prepaid basis shall be available from the office of the commission</u>, on the commission's <u>E-ZPass</u> website at www.ezpassoh.com and at other places considered necessary by the commission.
 - (2) To be complete, an application shall contain all of the information the commission determines necessary to properly administer the application process.
 - (3) The commission may refuse to open an <u>electronic toll</u> account <u>if:</u> to pay tolls <u>electronically on a prepaid or postpaid basis. Reasons for the refusal to open an account may include but not necessarily include the following:</u>
 - (a) All all of the information required in the application has not been provided by the applicant:
 - (b) The applicant has failed to furnish a valid credit card in good standing for the pre-payment of tolls, and the charge made to the account credit card by the commission to open the electronic toll account has been declined.
 - (c) The the applicant has not executed, and signed and submitted an electronic toll account agreement to the commission; or:
 - (d) for any other reason deemed appropriate or necessary by the commission.
 - (d) The applicant has failed to furnish the required surety bond for the payment of tolls by a post-paid account.
 - (e) Any other reason deemed appropriate or necessary by the commission.
- (B) The commission may approve an application to pay tolls electronically on a prepaid basis if an application provides all of the following information.
 - (1) A valid credit card account in good standing from VISA, mastercard, discover or American express.
 - (2) A fully executed account agreement containing those terms and conditions approved by the commission and available from the office of the commission, on the commissions website at www.ezpassoh.com and at other places considered necessary by the commission.
 - (3) Any other requirement deemed appropriate or necessary by the commission.

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(C) The commission may approve an application to pay tolls electronically on a postpaid basis if the applicant incurs annual Ohio toll usage of at least one thousand dollars and provides all of the following information.

- (1) A fully executed account agreement containing those terms and conditions approved by the commission and available from the office of the commission, on the commissions website at www.ezpassoh.com and at other places considered necessary by the commission.
- (2) A valid surety bond in the form prescribed by the commission in an amount equal to the tolls incurred by the customer for travel on the Ohio turnpike during the three month period preceding its application to open a postpaid account, or a minimum of three thousand dollars whichever is greater.
- (3) Any other requirement deemed appropriate or necessary by the commission.
- (D)(B) The commission may suspend or close any <u>electronic toll</u> account to pay tolls <u>electronically</u> for any of the following reasons:
 - (1) The <u>electronic toll</u> account owner has failed to comply <u>with any of the terms and conditions for maintaining of the electronic toll account <u>agreement</u>.</u>
 - (2) The prepaid account owners owner's credit card has been declined.
 - (3) The prepaid account owner has failed to maintain a positive account balance.
 - (4) The postpaid account owner has failed to pay invoices when due.
 - (5) The postpaid account owner has failed to maintain the required minimum surety bond.
 - (6)(4) Any other reason deemed appropriate and necessary by the commission.
- (E)(C) Schedule of fees. The commission may charge and collect the following fees in conjunction with the administration of the electronic toll accounts, tolling program which fees shall be determined and set by the commission and published on the commission's E-ZPass website at www.ezpassoh.com:
 - (1) Monthly transponder service fee-seventy-five cents per transponder.
 - (2) Transponder shipping and handling fee-three dollars.
 - (3) Transponder replacement fee twenty-five dollars, unless the transponder is more than four years old.

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- (4) Returned check fee or declined credit card fee-twenty-five dollars.
- (5) Late payment fee on post paid accounts one and one-quarter percent of balance owed calculated on a monthly basis.
- (6)(5) Printed statement and/or invoice detail feefees:
 - (a) One to five transponders: one dollar
 - (b) Six to ten transponders: two dollars
 - (e) Eleven to fifteen transponders: three dollars
 - (d) Sixteen to twenty transponders: four dollars
 - (e) Twenty-one to twenty-five transponders: five dollars
 - (f) Twenty-six to thirty transponders: six dollars
 - (g) Thirty-one to thirty-five transponders: seven dollars
 - (h) Thirty-six to forty transponders: eight dollars
 - (i) Forty-one to forty-five transponders: nine dollars
 - (j) Maximum charge: ten dollars
- (7)(6) Unpaid Video E-ZPass toll fees. administrative fee: ten dollars

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Effective: 9/1/2023

Five Year Review (FYR) Dates: 4/21/2023 and 03/20/2028

CERTIFIED ELECTRONICALLY

Certification

08/22/2023

Date

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